



LRES

Training Management

Training and Assessment Materials List

Thursday, 5 September 2024

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All resources include a Learner Guide with Unit Content, Assessment Tasks, Competency Records, Benchmark Answers and Assessment Mapping. Each unit resource is provided as an editable word document.

AHC - Agriculture, Horticulture and Conservation and Land Management Training Package

Direct Online Shop URL [#http://lres.com.au/product-category/ahc-agriculture-horticulture-and-conservation-and-land-management-training-package/#](http://lres.com.au/product-category/ahc-agriculture-horticulture-and-conservation-and-land-management-training-package/#)

- ▶ AHCLSC304 Erect timber structures and features
- ▶ AHCTRF203 Renovate grassed areas
- ▶ AHCLSK404 Implement and monitor animal welfare programs
- ▶ AHCLSK401 Develop feeding plans for a production system
- ▶ AHCAGB402 Analyse and interpret production data
- ▶ AHCLSK409 Supervise animal health programs
- ▶ AHCINF302 Plan and construct an electric fence
- ▶ AHCPCM303 Identify plant specimens
- ▶ AHCLSK305 Maintain livestock water supplies
- ▶ AHCARB313 Identify trees
- ▶ AHCLSK309 Implement animal health control programs
- ▶ AHCLSK311 Implement feeding plans for livestock
- ▶ AHCCHM201 Apply chemicals under supervision
- ▶ AHCNAR303 Implement revegetation works
- ▶ AHCPER215 Assist with garden soil health and plant nutrition
- ▶ AHCBUS607 Implement a monitoring, evaluation and reporting program
- ▶ AHCMOM402 Supervise maintenance of property, machinery and equipment
- ▶ AHCCHM303 Prepare and Apply Chemicals
- ▶ AHCMOM316 Refuel machinery or vehicle
- ▶ AHCARB403 Perform a ground-based tree defect evaluation
- ▶ AHCINF301 Implement property improvement, construction and repair
- ▶ AHCWRK305 Coordinate work site activities
- ▶ AHCARB307 Use advanced climbing techniques
- ▶ AHCBIO201 Inspect and clean machinery for plant, animal and soil material
- ▶ AHCPGD305 Conduct operational inspection of park facilities
- ▶ AHCARB306 Undertake aerial rescue
- ▶ AHCWRK204 Work effectively in the industry
- ▶ AHCPMG301 Control weeds
- ▶ AHCCHM304 Transport Handle and Store Chemicals
- ▶ AHCARB210 Work effectively in the arboriculture industry
- ▶ AHCARB301 Implement a tree maintenance program
- ▶ AHCARB309 Implement a tree protection program

- ▶ AHCCHM101 Follow basic chemical safety rules
- ▶ AHCBUS615 Implement a monitoring, evaluation and reporting program
- ▶ AHCMOM302 Perform machinery maintenance
- ▶ AHCARB207 Perform ground based rigging
- ▶ AHCLSC305 Construct stone structures and features
- ▶ AHCCHM306 Prepare and apply chemicals for hand held application equipment
- ▶ AHCCHM307 Prepare and apply chemicals to control pest, weeds and diseases
- ▶ AHCBUS509 Develop and implement business structures and relationships
- ▶ AHCLSC303 Construct brick and block structures and features
- ▶ AHCPCM302 Provide information on plants and their culture
- ▶ AHCLSC302 Construct landscape features using concrete
- ▶ AHC SOL303 Implement soil improvements for garden and turf areas
- ▶ AHCWRK311 Conduct site inspections
- ▶ AHCWHS301 Contribute to work health and safety processes
- ▶ AHCPGD301 Implement a plant establishment program
- ▶ AHCLSC307 Implement a retaining wall project
- ▶ AHCLSC301 Set out site for construction works
- ▶ AHCDRG301 Install drainage systems
- ▶ AHCBUS501 Manage staff
- ▶ AHCARB302 Inspect trees for access and work
- ▶ AHCARB305 Dismantle trees
- ▶ AHCIRG334 Operate and maintain gravity fed irrigation systems
- ▶ AHCBAC307 Maintain agricultural crops
- ▶ AHCAGB301 Keep production records for a primary production business
- ▶ AHCBUS401 Administer finance, insurance and legal requirements
- ▶ AHCBAC302 Establish pastures and crops for livestock production
- ▶ AHCLSC306 Implement a paving project
- ▶ AHCWRK302 Monitor weather conditions
- ▶ AHCARB206 Operate and maintain stump grinding machines
- ▶ AHCWRK401 Implement and monitor quality assurance procedures
- ▶ AHCARB311 Tie, dress, set and finish arborist knots
- ▶ AHCWRK309 Apply environmentally sustainable work practices
- ▶ AHCARB310 Perform aerial rigging
- ▶ AHCAGB505 Develop a whole farm plan
- ▶ AHCARB303 Perform pruning operations
- ▶ AHCBAC301 Conserve forage
- ▶ AHCARB312 Use standard climbing techniques to access trees
- ▶ AHCMOM304 Operate machinery and equipment
- ▶ AHCPGD304 Implement a landscape maintenance program
- ▶ AHCARB308 Install cable and bracing
- ▶ AHCARB307 Use advanced climbing techniques

AHC10 - Agriculture, Horticulture and Conservation and Land Management

Direct Online Shop URL [#http://res.com.au/product-category/ahc10-agriculture-horticulture-and-conservation-and-land-management/#](http://res.com.au/product-category/ahc10-agriculture-horticulture-and-conservation-and-land-management/#)

- ▶ AHCARB504A Develop a tree protection program
- ▶ AHCARB304A Fell trees with advanced techniques
- ▶ AHCLSC301A Set out site for construction works
- ▶ AHCIRG302A Install irrigation systems
- ▶ AHCLSC307A Implement a retaining wall project
- ▶ AHCWRK503A Prepare reports
- ▶ AHCARB310A Perform aerial rigging
- ▶ AHCARB306A Undertake aerial rescue
- ▶ AHCARB502A Identify, select and specify trees
- ▶ AHCARB503A Diagnose tree diseases
- ▶ AHCOHS201A Participate in OHS processes
- ▶ AHCMOM304A Operate machinery and equipment
- ▶ AHCWRK509A Provide specialist advice to clients
- ▶ AHCMOM203A Operate basic machinery and equipment
- ▶ AHCCHM303A Prepare and apply chemicals AND AHCCHM304A Transport, handle and store chemicals [Agricultural Chemical User (Victoria) Program]
- ▶ AHCARB302A Conduct tree inspections
- ▶ AHCARB202A Fell small trees
- ▶ AHCPGD304A Implement landscape maintenance plan
- ▶ AHCTRF303A Implement a grassed area maintenance program
- ▶ AHCARB206A Undertake stump removal
- ▶ AHCTRF302A Establish turf
- ▶ AHCIRG203A Install micro-irrigation systems
- ▶ AHCCHM201A Apply chemicals under supervision
- ▶ AHCARB501A Assess trees
- ▶ AHCNSY201A Pot up plants
- ▶ AHCPGD203A Prune shrubs and small trees
- ▶ AHCCHM303A Prepare and apply chemicals, AHCCHM304A Transport, handle and store chemicals AND AHCPMG301A Control Weeds [Agricultural Chemical User (Queensland) Program]
- ▶ AHCDRG301A Install drainage systems
- ▶ AHCPGD301A Implement a plant establishment program
- ▶ AHCPCM601A Develop and implement a plant health management strategy
- ▶ AHCTRF201A Assist with turf construction
- ▶ AHCARB207A Perform ground based rigging
- ▶ AHCWRK311A Conduct site inspections
- ▶ AHCBUS504A Prepare estimates, quotes and tenders
- ▶ AHCWRK303A Respond to emergencies
- ▶ AHCARB505A Document and audit tree work
- ▶ AHCOHS301A Contribute to OHS processes
- ▶ AHCLPW303A Construct access tracks
- ▶ AHCMOM310A Operate land forming machinery and equipment

- ▶ AHCMOM208A Conduct excavator operations
- ▶ AHCSAW301A Construct conservation earthworks
- ▶ AHCWRK510A Audit site operations
- ▶ AHCMOM206A Conduct grader operations
- ▶ AHCNAR303A Implement revegetation works
- ▶ AHCMOM209A Conduct dozer operations
- ▶ AHPCCM303A Identify plant specimens
- ▶ AHCMOM302A Perform machinery maintenance
- ▶ AHPCCM201A Recognise plants
- ▶ AHCIRG204A Lay irrigation and/or drainage pipes
- ▶ AHCMOM207A Conduct front end loader operations
- ▶ AHCMOM301A Coordinate machinery and equipment maintenance and repair
- ▶ AHCWRK209A Participate in environmentally sustainable work practices
- ▶ AHCWRK305A Coordinate work site activities
- ▶ AHCMOM204A Undertake operational maintenance of machinery
- ▶ AHCWRK313A Implement and monitor environmentally sustainable work practices

AUR - Automotive Retail, Service and Repair Training Package

Direct Online Shop URL [#http://res.com.au/product-category/aur-automotive-retail-service-and-repair-training-package/#](http://res.com.au/product-category/aur-automotive-retail-service-and-repair-training-package/#)

- ▶ AURETR3020 Repair electronic systems
- ▶ AURTTA006 Inspect and service hydraulic systems
- ▶ AURETR2005 Install, test and repair electrical security systems and components
- ▶ AURETK2002 Use and maintain automotive electrical test equipment
- ▶ AURETR028 Diagnose and repair instruments and warning systems
- ▶ AURLTQ003 Analyse and evaluate faults in light vehicle transmission and driveline systems
- ▶ AURFAA006 Conduct research and present technical reports
- ▶ AURETR030 Diagnose and repair starting systems
- ▶ AURETR3024 Diagnose and repair electronic compression ignition management systems
- ▶ AURTTA2005 Select and use bearings, seals, gaskets, sealants and adhesives
- ▶ AURETR029 Diagnose and repair charging systems
- ▶ AURLTD007 Analyse and evaluate faults in light vehicle steering and suspension systems
- ▶ AURETR2009 Install, test and repair vehicle lighting and wiring systems
- ▶ AURTTC103 Diagnose and repair cooling systems
- ▶ AURTTB101 Inspect and service braking systems
- ▶ AURHTQ3003 Repair final drive - driveline (heavy vehicle)
- ▶ AURETR3031 Diagnose and repair ignition systems
- ▶ AURETR2012 Test and repair basic electrical circuits
- ▶ AURTTA022 Develop and apply mechanical system modifications
- ▶ AURTNA001 Estimate and quote automotive vehicle or machinery modifications
- ▶ AURETR2010 Fabricate, test and repair wiring harnesses and looms
- ▶ AURETR2007 Demonstrate knowledge of automotive electrical circuits and wiring systems
- ▶ AURETR2008 Remove and replace electrical units and assemblies
- ▶ AURLTD004 Diagnose and repair light vehicle steering systems

- ▶ AURHTB3002 Diagnose and repair heavy vehicle hydraulic braking systems
- ▶ AURETR2015 Inspect and service batteries
- ▶ AURHTB3001 Repair air braking systems
- ▶ AURETR034 Develop and apply electrical system modifications
- ▶ AURLTX002 Diagnose and repair light vehicle automatic transmissions
- ▶ AURTTF3005 Inspect and repair forced induction systems
- ▶ AURTTC2001 Inspect and service cooling systems
- ▶ AURTTW2001 Carry out soft soldering techniques
- ▶ AURTTQ2003 Service final drive (driveline)
- ▶ AURTTK2002 Use and maintain workplace tools and equipment
- ▶ AURTTA003 Use and maintain basic mechanical measuring devices
- ▶ AURTTX2003 Inspect and service transmissions (automatic)
- ▶ AURLTE002 Diagnose and repair light vehicle engines
- ▶ AURTTZ2001 Inspect and service emission control systems
- ▶ AURTTF3004 Repair diesel fuel injection systems
- ▶ AURTTF2002 Service diesel fuel injection systems
- ▶ AURTTF2001 Service petrol fuel systems
- ▶ AURTTE2004 Inspect and service engines
- ▶ AURTTD2004 Inspect and service suspension systems
- ▶ AURTTA027 Carry out basic vehicle servicing operations
- ▶ AURTTF3006 Diagnose and repair petrol carburettor systems
- ▶ AURTTX003 Inspect and service automatic transmissions
- ▶ AURTTA2006 Service hydraulic systems
- ▶ AURLTZ101 Diagnose and repair light vehicle emission control systems
- ▶ AURFAA003 Communicate effectively in an automotive workplace
- ▶ AURETR006 Solder electrical wiring and circuits
- ▶ AURETU003 Service air conditioning and HVAC systems
- ▶ AURTTX2002 Inspect and service transmissions (manual)
- ▶ AURHTQ3002 Repair final drive assemblies (heavy vehicle)
- ▶ AURTTB3005 Assemble and fit braking systems and components
- ▶ AURTTA018 Carry out diagnostic procedures
- ▶ AURETR013 Inspect, test and service charging systems
- ▶ AURTTF003 Overhaul diesel fuel injection system components
- ▶ AURLTD005 Diagnose and repair light vehicle suspension systems
- ▶ AURTTM011 Recondition engine cylinder heads
- ▶ AURTTZ2002 Repair exhaust system components
- ▶ AURTTA004 Carry out servicing operations
- ▶ AURAQA2001 Contribute to quality work outcomes
- ▶ AURTTC3003 Diagnose and repair cooling systems
- ▶ AURETR3043 Service and repair electronic body management systems
- ▶ AURTTA002 Assist with automotive workplace activities
- ▶ AURETR3032 Repair electrical systems
- ▶ AURFAA007 Develop and document specifications and procedures
- ▶ AURLTD3004 Repair steering systems (Light Vehicle)
- ▶ AURTTE003 Remove and tag engine system components

- ▶ AURLTD3005 Repair suspension systems (light vehicle)
- ▶ AURETX001 Analyse and evaluate electrical and electronic faults in driveline management systems
- ▶ AURETR3030 Diagnose and repair starting systems
- ▶ AURETR3029 Diagnose and repair charging systems
- ▶ AURETR3027 Install ancillary electronic control unit systems and components
- ▶ AURLTB002 Analyse and evaluate faults in light vehicle braking systems
- ▶ AURETR3025 Test, charge and replace batteries
- ▶ AURFA004 Resolve routine problems in an automotive workplace
- ▶ AURSAA2001 Process customer complaints
- ▶ AURTTB2001 Inspect and service braking systems
- ▶ AURTTA3018 Carry out diagnostic procedures
- ▶ AURTTA3017 Carry out vehicle safety and roadworthy inspections
- ▶ AURTTA2004 Carry out servicing operations
- ▶ AURSLA2001 Apply legal requirements relating to product sales
- ▶ AURLTB3003 Diagnose and repair light vehicle hydraulic braking systems
- ▶ AURSBA2001 Carry out warehousing procedures
- ▶ AURLTE003 Analyse and evaluate faults in light vehicle engine and fuel systems
- ▶ AURLTZ3001 Diagnose and repair light vehicle emission control systems
- ▶ AURLTX3003 Diagnose and repair light vehicle clutch systems
- ▶ AURLTX3001 Repair transmissions - manual (light vehicle)
- ▶ AURLTQ3002 Repair final drive - driveline (light vehicle)
- ▶ AURLTQ3001 Repair final drive assemblies (light vehicle)
- ▶ AURLTE3002 Repair engines and associated engine components (light vehicle)
- ▶ AURSCA2005 Sell products
- ▶ AURVTW101 Carry out manual metal arc welding on components
- ▶ AURLTF3001 Diagnose and repair mechanical fuel injection systems
- ▶ AURETK002 Use and maintain electrical test equipment in an automotive workplace
- ▶ AURVTW008 Carry out oxyacetylene welding, thermal heating and cutting
- ▶ AURETR031 Diagnose and repair ignition systems
- ▶ AURETR2006 Carry out soldering of electrical wiring and circuits
- ▶ AURTTA1003 Use and maintain basic measuring devices
- ▶ AURLTE001 Remove and install light vehicle engine assemblies
- ▶ AURTTX2005 Inspect and service clutch systems
- ▶ AURTTD004 Inspect and service suspension systems
- ▶ AURTTB001 Inspect and service braking systems
- ▶ AURTTA3013 Repair hydraulic systems
- ▶ AURTTK002 Use and maintain tools and equipment in an automotive workplace
- ▶ AURSCA007 Determine used motor vehicle stock requirements
- ▶ AURETR026 Remove, replace and program electrical and electronic units and assemblies
- ▶ AURETR008 Remove and replace electrical units and assemblies
- ▶ AURLTJ2003 Remove, inspect, and refit light vehicle wheel assemblies
- ▶ AURETR015 Inspect, test and service batteries
- ▶ AURTTE004 Inspect and service engines
- ▶ AURLTJ2001 Select tyres and rims for specific applications (light)
- ▶ AURTTE1003 Remove and tag engine system components

- ▶ AURETR012 Test and repair basic electrical circuits
- ▶ AURTTFF005 Diagnose and repair engine forced-induction systems
- ▶ AURLTD105 Diagnose and repair light vehicle suspension systems
- ▶ AURTTCC003 Diagnose and repair cooling systems
- ▶ AURETR018 Overhaul starting system motors
- ▶ AURHTX3004 Diagnose and repair heavy vehicle clutch systems
- ▶ AURTTA017 Carry out vehicle safety inspections
- ▶ AURETU005 Retrofit and modify air conditioning and HVAC systems
- ▶ AURFAA103 Communicate effectively in an automotive workplace
- ▶ AURSBA002 Identify and match uncommon automotive parts
- ▶ AURTTM004 Assemble engine blocks and sub-assemblies
- ▶ AURTTA121 Diagnose complex system faults
- ▶ AURTTQ003 Inspect and service drive shafts
- ▶ AURETR022 Diagnose and repair vehicle dynamic control systems
- ▶ AURLTE2001 Remove and install light vehicle engine assemblies
- ▶ AURSBA3002 Apply automotive parts interpretation process
- ▶ AURSCA2006 Promote products and services
- ▶ AURETU004 Diagnose and repair air conditioning and HVAC systems
- ▶ AURAEA002 Follow environmental and sustainability best practice in an automotive workplace
- ▶ AURASA002 Follow safe working practices in an automotive workplace
- ▶ AURAMA3004 Maintain business image
- ▶ AURSCA2003 Apply sales procedures
- ▶ AURETU2003 Service air conditioning and HVAC systems
- ▶ AURSBA001 Carry out warehousing procedures in an automotive workplace
- ▶ AURTTQ2001 Service final drive assemblies
- ▶ AURETR3022 Diagnose and repair vehicle dynamic control systems
- ▶ AURSCA005 Sell automotive products and services
- ▶ AURSCA006 Promote automotive products and services
- ▶ AURLTQ002 Diagnose and repair light vehicle drive shafts
- ▶ AURLTX001 Diagnose and repair light vehicle manual transmissions
- ▶ AURETR020 Diagnose and repair network electronic control systems
- ▶ AURVTW003 Carry out advanced gas metal arc welding on vehicle body sections
- ▶ AURHTE3002 Repair engines and associated engine components (heavy vehicle)
- ▶ AURETR027 Install ancillary electronic systems and components
- ▶ AURETR032 Diagnose and repair automotive electrical systems
- ▶ AURHTZ3001 Diagnose and repair heavy vehicle emission control systems
- ▶ AURSCA2001 Select automotive parts and products
- ▶ AURHTX3001 Repair transmissions - manual (heavy vehicle)
- ▶ AURSAA001 Process customer complaints in an automotive workplace
- ▶ AURLTX103 Diagnose and repair light vehicle clutch systems
- ▶ AURLTD006 Carry out light vehicle wheel alignment operations
- ▶ AURACA2001 Establish relations with customers
- ▶ AURTTX007 Overhaul clutch assemblies
- ▶ AURLTF101 Diagnose and repair light vehicle mechanical fuel injection systems
- ▶ AURETR3023 Diagnose and repair electronic spark ignition engine management systems

- ▶ AURLTQ012 Diagnose and repair light vehicle drive shafts
- ▶ AURLTF001 Diagnose and repair light vehicle mechanical fuel injection systems
- ▶ AURETR043 Diagnose and repair electronic body management systems
- ▶ AURETR014 Inspect, test and service starting systems
- ▶ AURAEA2002 Apply environmental and sustainability best practice in an automotive workplace
- ▶ AURLTJ013 Remove, inspect and refit light vehicle wheel and tyre assemblies
- ▶ AURLTD3006 Carry out wheel alignment operations (light vehicle)
- ▶ AURETB001 Diagnose and repair electric braking systems
- ▶ AURTTA005 Select and use bearings, seals, gaskets, sealants and adhesives
- ▶ AURHTD3002 Repair steering systems (heavy vehicle)
- ▶ AURHTX001 Diagnose and repair heavy vehicle manual transmissions
- ▶ AURETR024 Diagnose and repair compression ignition engine management systems
- ▶ AURETR035 Apply knowledge of petrol and diesel engine operation
- ▶ AURETR023 Diagnose and repair spark ignition engine management systems
- ▶ AURTTX102 Inspect and service manual transmissions
- ▶ AURATA2001 Identify basic automotive faults using troubleshooting processes
- ▶ AURASA2002 Apply safe working practices in an automotive workplace
- ▶ AURTTB2003 Machine brake drums and brake disc rotors
- ▶ AURFAA2003 Communicate effectively in an automotive workplace
- ▶ AURLTX102 Diagnose and repair light vehicle automatic transmissions
- ▶ AURTTL3007 Service LPG fuel systems
- ▶ AURTTX002 Inspect and service manual transmissions
- ▶ AURAEA3003 Monitor environmental and sustainability best practice in the automotive mechanical industry
- ▶ AURHTE002 Diagnose and repair heavy vehicle compression ignition engines
- ▶ AURHTD3003 Repair suspension systems (heavy vehicle)
- ▶ AURLTX013 Diagnose and repair light vehicle clutch systems
- ▶ AURFAA2004 Solve routine problems in an automotive workplace

AVI - Aviation Training Package

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- ▶ AVIY0027 Operate multi-rotor remote pilot aircraft systems
- ▶ AVIE0005 Complete a Notice to Airmen (NOTAM)
- ▶ AVIH0008 Operate remote pilot aircraft systems in extended visual line of sight (EVLOS)
- ▶ AVIW0008 Conduct aerial search using remote piloted aircraft
- ▶ AVIY0030 Operate fixed wing remote pilot aircraft systems
- ▶ AVIY0023 Launch, control and recover a remotely piloted aircraft
- ▶ AVIZ0005 Apply situational awareness in remote pilot aircraft systems operations
- ▶ AVIW0004 Perform operational inspections on remote operated systems
- ▶ AVIW0028 Operate and manage remote pilot aircraft systems
- ▶ AVIF0013 Manage human factors in remote pilot aircraft systems operations
- ▶ AVIZ3052 Apply situational awareness in remote pilot aircraft systems operations
- ▶ AVIY3078 Manage remote pilot aircraft systems energy source requirements
- ▶ AVIY3077 Manage remote pilot aircraft systems in abnormal flight situations
- ▶ AVIY3076 Recover remote pilot aircraft systems

- ▶ AVIY3075 Control remote pilot aircraft systems in normal flight
- ▶ AVIE0003 Operate aeronautical radio
- ▶ AVIY3074 Launch remote pilot aircraft systems
- ▶ AVIY3073 Control remote pilot aircraft systems on the ground
- ▶ AVIW3038 Operate and manage remote pilot aircraft systems
- ▶ AVIY0053 Manage remote pilot aircraft systems energy source requirements
- ▶ AVIH3019 Navigate remote pilot aircraft systems
- ▶ AVIF0021 Manage human factors in remote pilot aircraft systems operations
- ▶ AVIF3023 Apply regulations and policies during remote pilot aircraft systems operations
- ▶ AVIZ0004 Maintain security awareness and vigilance in an aviation workplace
- ▶ AVIG0003 Work effectively in the aviation industry
- ▶ AVIG2002 Work effectively in the aviation industry
- ▶ AVIZ2050 Maintain security awareness and vigilance in an aviation workplace
- ▶ AVIH0006 Navigate remote pilot aircraft systems
- ▶ AVIY0052 Control remote pilot aircraft systems on the ground
- ▶ AVIK3002 Use infotechnology devices in an aviation workplace
- ▶ AVIE0001 Operate aeronautical radio
- ▶ AVIY0031 Apply the principles of air law to remote pilot aircraft systems operations
- ▶ AVIW3037 Manage remote pilot aircraft systems pre- and post-flight actions

BSB - Business Services Training Package

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- ▶ BSBPMG520 Manage project governance
- ▶ BSBHRM501 Manage human resource services
- ▶ BSBMKG527 Plan social media engagement
- ▶ BSBPMG512 Manage project time
- ▶ BSBWOR204 Use business technology
- ▶ BSBREL401 Establish networks
- ▶ BSBMKG414 Undertake marketing activities
- ▶ BSBWHS302 Apply knowledge of WHS legislation in the workplace
- ▶ BSBIPR501 Manage intellectual property to protect and grow business
- ▶ BSBITU422 Use digital technologies to collaborate in the workplace
- ▶ BSBREL502 Build international business networks
- ▶ BSBWHS501 Ensure a safe workplace
- ▶ BSBLDR806 Lead and influence ethical practice
- ▶ BSBMKG413 Promote products and services
- ▶ BSBPMG519 Manage project stakeholder engagement
- ▶ BSBREL501 Build international client relationships
- ▶ BSBFIA301 Maintain financial records
- ▶ BSBSMB420 Evaluate and develop small business operations
- ▶ BSBFLM305 Support operational plan
- ▶ BSBADV507 Develop a media plan
- ▶ BSBCUS501 Manage quality customer service
- ▶ BSBPMG516 Manage project information and communication

- ▶ BSBPMG624 Engage in collaborative alliances
- ▶ BSBMKG510 Plan e-marketing communications
- ▶ BSBWRK520 Manage employee relations
- ▶ BSBRES411 Analyse and present research information
- ▶ BSBMGT801 Direct the development of a knowledge management strategy for a business
- ▶ BSBPMG623 Manage benefits
- ▶ BSBMKG506 Plan market research
- ▶ BSBMKG502 Establish and adjust the marketing mix
- ▶ BSBMKG501 Identify and evaluate marketing opportunities
- ▶ BSBMKG523 Design and develop an integrated marketing communication plan
- ▶ BSBPMG521 Manage project integration
- ▶ BSBMKG507 Interpret market trends and developments
- ▶ BSBFLM309 Support continuous improvement systems and processes
- ▶ BSBLED805 Plan and implement a mentoring program
- ▶ BSBPUR301 Purchase goods and services
- ▶ BSBINN801 Lead innovative thinking and practice
- ▶ BSBMKG516 Profile international markets
- ▶ BSBWRK411 Support employee and industrial relations procedures
- ▶ BSBPMG518 Manage project procurement
- ▶ BSBFLM312 Contribute to team effectiveness
- ▶ BSBRES801 Initiate and lead applied research
- ▶ BSBWRT401 Write complex documents
- ▶ BSBLED802 Lead learning strategy implementation
- ▶ BSBHRM512 Develop and manage performance management processes
- ▶ BSBFIM601 Manage finances
- ▶ BSBMKG609 Develop a marketing plan
- ▶ BSBITU302 Create electronic presentations
- ▶ BSBHRM513 Manage workforce planning
- ▶ BSBLED807 Establish career development services
- ▶ BSBMKG517 Analyse consumer behaviour for specific international markets
- ▶ BSBPMG514 Manage project cost
- ▶ BSBMGT403 Implement continuous improvement
- ▶ BSBLED809 Identify and communicate trends in career development
- ▶ BSBCUS301 Deliver and monitor a service to customers
- ▶ BSBSUS401 Implement and monitor environmentally sustainable work practices
- ▶ BSBSMB412 Introduce cloud computing into business operations
- ▶ BSBRKG601 Define recordkeeping framework
- ▶ BSBPMG515 Manage project human resources
- ▶ BSBLED401 Develop teams and individuals
- ▶ BSBSUS501 Develop workplace policy and procedures for sustainability
- ▶ BSBSLS502 Lead and manage a sales team
- ▶ BSBITU306 Design and produce business documents
- ▶ BSBWRK510 Manage employee relations
- ▶ BSBWOR301 Organise personal work priorities and development
- ▶ BSBADM405 Organise meetings

- ▶ BSBCUS401 Coordinate implementation of customer service strategies
- ▶ BSBCMM301 Process customer complaints
- ▶ BSBDIV301 Work effectively with diversity
- ▶ BSBLD501 Develop a workplace learning environment
- ▶ BSBCUE602 Manage customer engagement information
- ▶ BSBSMB406 Manage small business finances
- ▶ BSBLD502 Manage programs that promote personal effectiveness
- ▶ BSBCMM401 Make a presentation
- ▶ BSBINM601 Manage knowledge and information
- ▶ BSBFIM501 Manage budgets and financial plans
- ▶ BSBWHS301 Maintain workplace safety
- ▶ Simulated Business - Support Learner Materials for Business Services Training and Assessment
- ▶ BSBHRM404 Review human resource functions
- ▶ BSBRSK501 Manage risk
- ▶ BSBWOR501 Manage personal work priorities and professional development
- ▶ BSBMGT502 Manage people performance
- ▶ BSBMGT516 Facilitate continuous improvement
- ▶ BSBITU401 Design and develop complex text documents
- ▶ BSBADM503 Plan and manage conferences
- ▶ BSBADM504 Plan and implement administrative systems
- ▶ BSBADM506 Manage business document design and development
- ▶ BSBCOM603 Plan and establish compliance management systems
- ▶ BSBADM502 Manage meetings
- ▶ BSBLDR802 Lead the strategic planning process for an organisation
- ▶ BSBADM311 Maintain business resources
- ▶ BSBHRM507 Manage separation or termination
- ▶ BSBMGT616 Develop and implement strategic plans
- ▶ BSBINN601 Lead and manage organisational change
- ▶ BSBINM301 Organise workplace information
- ▶ BSBHRM405 Support the recruitment, selection and induction of staff
- ▶ BSBLDR803 Develop and cultivate collaborative partnerships and relationships
- ▶ BSBLDR402 Lead effective workplace relationships
- ▶ BSBMGT520 Plan and manage the flexible workforce
- ▶ BSBLDR502 Lead and manage effective workplace relationships
- ▶ BSBLDR501 Develop and use emotional intelligence
- ▶ BSBFIA402 Report on financial activity
- ▶ BSBPMG513 Manage project quality
- ▶ BSBFIA401 Prepare financial reports
- ▶ BSBMGT617 Develop and implement a business plan
- ▶ BSBMGT402 Implement operational plan
- ▶ BSBMGT605 Provide leadership across the organisation
- ▶ BSBFIA302 Process payroll
- ▶ BSBSLS501 Develop a sales plan
- ▶ BSBMKG526 Develop strategies to monetise digital engagement
- ▶ BSBPMG522 Undertake project work

- ▶ BSBWOR404 Develop work priorities
- ▶ BSBMKG525 Design effective web search responses
- ▶ BSBMKG401 Profile the market
- ▶ BSBPRO301 Recommend products and services
- ▶ BSBINM501 Manage an information or knowledge management system
- ▶ BSBLDR511 Develop and use emotional intelligence
- ▶ BSBPMG621 Facilitate stakeholder engagement
- ▶ BSBMGT517 Manage operational plan
- ▶ BSBLDR805 Lead and influence change
- ▶ BSBWHS401 Implement and monitor WHS policies, procedures and programs to meet legislative requirements
- ▶ BSBHRM506 Manage recruitment selection and induction processes
- ▶ BSBMGT802 Lead design and review of enterprise systems
- ▶ BSBLDR403 Lead team effectiveness
- ▶ BSBMGT615 Contribute to organisation development
- ▶ BSBMGT803 Use financial and economic information for strategic decision making
- ▶ BSBITU402 Develop and use complex spreadsheets
- ▶ BSBCUE601 Optimise customer engagement operations
- ▶ BSBINN502 Build and sustain an innovative work environment
- ▶ BSBWHS404 Contribute to WHS hazard identification, risk assessment and risk control
- ▶ BSBSMB405 Monitor and manage small business operations
- ▶ BSBLDR401 Communicate effectively as a workplace leader
- ▶ BSBWRT301 Write simple documents
- ▶ BSBEMS404 Manage the recruitment process for client organisations
- ▶ BSBMKG513 Promote products and services to international markets
- ▶ BSBHRM403 Support performance management process
- ▶ BSBWHS201 Contribute to health and safety of self and others
- ▶ BSBPMG511 Manage project scope
- ▶ BSBMGT608 Manage innovation and continuous improvement
- ▶ BSBCUS402 Address customer needs
- ▶ BSBCUS403 Implement customer service standards
- ▶ BSBHRM602 Manage human resources strategic planning
- ▶ BSBPMG610 Enable program execution
- ▶ BSBINM401 Implement workplace information system
- ▶ BSBCRT501 Originate and develop concepts
- ▶ BSBINN301 Promote innovation in a team environment
- ▶ BSBPMG622 Implement program governance
- ▶ BSBWOR502 Lead and manage team effectiveness
- ▶ BSBOPS402 Coordinate business operational plans
- ▶ BSBLDR601 Lead and manage organisational change
- ▶ BSBPMG539 Manage project governance
- ▶ BSBPMG538 Manage project stakeholder engagement
- ▶ BSBPMG631 Manage program delivery
- ▶ BSBAUD601 Establish and manage compliance management systems
- ▶ BSBPMG633 Provide leadership for the program
- ▶ BSBSTR601 Manage innovation and continuous improvement

- ▶ BSBWHS616 Apply safe design principles to control WHS risks
- ▶ BSBWHS616 Apply safe design principles to control WHS risks
- ▶ BSBLDR413 Lead effective workplace relationships
- ▶ BSBMKG623 Develop marketing plans
- ▶ BSBLDR411 Demonstrate leadership in the workplace
- ▶ BSBXCM401 Apply communication strategies in the workplace
- ▶ BSBOPS404 Implement customer service strategies
- ▶ BSBTWK301 Use inclusive work practices
- ▶ BSBHRM613 Contribute to the development of learning and development strategies
- ▶ BSBLDR811 Lead strategic transformation
- ▶ BSBLDR412 Communicate effectively as a workplace leader
- ▶ BSBPMG637 Engage in collaborative alliances
- ▶ BSBDES302 Explore and apply the creative design process to 2D forms
- ▶ BSBOPS601 Develop and implement business plans
- ▶ BSBPEF502 Develop and use emotional intelligence
- ▶ BSBWHS516 Contribute to developing, implementing and maintaining an organisation's WHS management system
- ▶ BSBTWK502 Manage team effectiveness
- ▶ BSBPMG531 Manage project time
- ▶ BSBPMG532 Manage project quality
- ▶ BSBPMG533 Manage project cost
- ▶ BSBPMG534 Manage project human resources
- ▶ BSBPMG535 Manage project information and communication
- ▶ BSBPMG540 Manage project integration
- ▶ BSBLDR523 Lead and manage effective workplace relationships
- ▶ BSBPMG632 Manage program risk
- ▶ BSBPMG536 Manage project risk
- ▶ BSBLDR602 Provide leadership across the organisation
- ▶ BSBSUS511 Develop workplace policies and procedures for sustainability
- ▶ BSBLDR522 Manage people performance
- ▶ BSBOPS505 Manage organisational customer service
- ▶ BSBSTR502 Facilitate continuous improvement
- ▶ BSBPMG635 Implement program governance
- ▶ BSBPMG634 Facilitate stakeholder engagement
- ▶ BSBPMG636 Manage benefits
- ▶ BSBOPS504 Manage business risk
- ▶ BSBWRT411 Write complex documents
- ▶ BSBOPS502 Manage business operational plans
- ▶ BSBSMB301 Investigate micro business opportunities
- ▶ BSBTWK501 Lead diversity and inclusion
- ▶ BSBPMG616 Manage program risk
- ▶ BSBMKG552 Design and develop marketing communication plans
- ▶ BSBWHS513 Lead WHS risk management
- ▶ BSBSMB401 Establish legal and risk management requirements of small business
- ▶ BSBPMG611 Facilitate stakeholder engagement

- ▶ BSBWHS412 Assist with workplace compliance with WHS laws
- ▶ BSBPMG617 Provide leadership for the program
- ▶ BSBSTR602 Develop organisational strategies
- ▶ BSBWHS431 Develop processes and procedures for controlling hazardous chemicals in the workplace
- ▶ BSBTWK401 Build and maintain business relationships
- ▶ BSBSTR401 Promote innovation in team environments
- ▶ BSBWHS413 Contribute to implementation and maintenance of WHS consultation and participation processes
- ▶ BSBWHS414 Contribute to WHS risk management
- ▶ BSBWHS415 Contribute to implementing WHS management systems
- ▶ BSBWHS416 Contribute to workplace incident response
- ▶ BSBWHS417 Assist with managing WHS implications of return to work
- ▶ BSBWHS418 Assist with managing WHS compliance of contractors
- ▶ BSBPMG422 Apply project quality management techniques
- ▶ BSBESB404 Market new business ventures
- ▶ BSBFIN401 Report on financial activity
- ▶ BSBOPS501 Manage business resources
- ▶ BSBLDR521 Lead the development of diverse workforces
- ▶ BSBWRT311 Write simple documents
- ▶ BSB SMB421 Manage small business finances
- ▶ BSBSTR801 Lead innovative thinking and practice
- ▶ BSBHRM611 Contribute to organisational performance development
- ▶ BSBLDR812 Develop and cultivate collaborative partnerships and relationships
- ▶ BSBOPS304 Deliver and monitor a service to customers
- ▶ BSBTEC301 Design and produce business documents
- ▶ BSB CRT512 Originate and develop concepts
- ▶ BSBPEF402 Develop personal work priorities
- ▶ BSBFIN501 Manage budgets and financial plans
- ▶ BSBWHS411 Implement and monitor WHS policies, procedures and programs
- ▶ BSBAUD513 Report on quality audits
- ▶ BSBESB402 Establish legal and risk management requirements of new business ventures
- ▶ BSBAUD514 Interpret compliance requirements
- ▶ BSBAUD515 Evaluate and review compliance
- ▶ BSBLEG522 Apply legal principles in contract law matters
- ▶ BSBHRM525 Manage recruitment and onboarding
- ▶ BSBPMG541 Manage complex projects
- ▶ BSBTEC404 Use digital technologies to collaborate in a work environment
- ▶ BSBHRM614 Contribute to strategic workforce planning
- ▶ BSBPEF403 Lead personal development
- ▶ BSBWHS521 Ensure a safe workplace for a work area
- ▶ BSBFIA412 Report on financial activity
- ▶ BSBPMG517 Manage project risk
- ▶ BSBCUE302 Deploy customer service field staff
- ▶ BSBPRO401 Develop product knowledge
- ▶ BSB SMB423 Create a digital technology plan for small business
- ▶ BSBXCM501 Lead communication in the workplace

- ▶ BSBSMB415 Refine and strengthen a small business
- ▶ BSBSMB404 Undertake small business planning
- ▶ BSBSLS408 Present, secure and support sales solutions
- ▶ BSBCRT404 Apply advanced critical thinking to work processes
- ▶ BSBSLS407 Identify and plan sales prospects
- ▶ BSBPMG614 Engage in collaborative alliances
- ▶ BSBSMB409 Build and maintain relationships with small business stakeholders
- ▶ BSBPMG615 Manage program delivery
- ▶ BSBPMG606 Direct human resources management of a project program
- ▶ BSBPMG605 Direct quality management of a project program
- ▶ BSBWHS609 Advise on the application of safe design principles to control WHS risks
- ▶ BSBWHS304 Participate effectively in WHS communication and consultation processes
- ▶ BSBPMG612 Implement program governance
- ▶ BSBPMG613 Manage benefits
- ▶ BSBCRT511 Develop critical thinking in others
- ▶ BSBREL402 Build client relationships and business networks
- ▶ BSBCMM511 Communicate with influence
- ▶ BSBPMG537 Manage project procurement
- ▶ BSBXCS402 Promote workplace cyber security awareness and best practices
- ▶ BSBPMG530 Manage project scope
- ▶ BSBMGT619 Identify and implement business innovation
- ▶ BSBWHS311 Assist with maintaining workplace safety
- ▶ BSBCRT411 Apply critical thinking to work practices
- ▶ BSBCRT611 Apply critical thinking for complex problem solving
- ▶ BSBOPS503 Develop administrative systems
- ▶ BSBLDR414 Lead team effectiveness
- ▶ BSBOPS305 Process customer complaints
- ▶ BSBLDR503 Communicate with influence
- ▶ BSBXTW401 Lead and facilitate a team
- ▶ BSBCNV501 Take instructions in relation to a transaction
- ▶ BSBLDR801 Lead personal and strategic transformation
- ▶ BSBPMG630 Enable program execution
- ▶ BSBCRT601 Research and apply concepts and theories of creativity

BSB - Business Services Training Package/ICT - Information and Communications Technology

Direct Online Shop URL

- ▶ Simulated Business - SimIT Information and Project Management- Organisational Profile, Policies and Procedures; Support Learner Materials for Project Management and Information and Communications Technology Training and Assessment

BSB07 - Business Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/bsb07-business-services-training-package/#](http://res.com.au/product-category/bsb07-business-services-training-package/#)

- ▶ BSBINM501A Manage an information or knowledge management system

- ▶ BSBPRO401A Develop product knowledge
- ▶ BSBWOR402A Promote team effectiveness
- ▶ BSBOHS603B Analyse and evaluate OHS risk
- ▶ BSBFLM312C Contribute to team effectiveness
- ▶ BSBITU305A Conduct online transactions
- ▶ BSBMKG413A Promote products and services
- ▶ BSBSMB301A Investigate micro business opportunities
- ▶ BSBSMB406A Manage small business finances
- ▶ BSBOHS504B Apply principles of OHS risk management
- ▶ BSBWRT401A Write complex documents
- ▶ BSBMGT403A Implement continuous improvement

CHC - Community Services

Direct Online Shop URL [#http://res.com.au/product-category/chc-community-services/#](http://res.com.au/product-category/chc-community-services/#)

- ▶ CHCLEG001 Work legally and ethically
- ▶ CHCCOM005 Communicate and work in health or community services
- ▶ CHCCCS023 Support independence and wellbeing
- ▶ CHCLEG003 Manage legal and ethical compliance
- ▶ CHCPRP003 Reflect on and improve own professional practice
- ▶ CHCAGE001 Facilitate the empowerment of older people
- ▶ CHCCCS011 Meet personal support needs
- ▶ CHCADV005 Provide systems advocacy services
- ▶ CHCGRP001 Support group activities
- ▶ CHCAGE005 Provide support to people living with dementia
- ▶ CHCECE030 Support inclusion and diversity
- ▶ CHCCDE007 Develop and provide community projects
- ▶ CHCDIV001 Work with diverse people
- ▶ CHCCCS015 Provide individualised support

Courses and Other Programs

Direct Online Shop URL [#http://res.com.au/product-category/courses-and-special-purpose-programs/#](http://res.com.au/product-category/courses-and-special-purpose-programs/#)

- ▶ English for Academic Purposes (Intermediate) - English Language Program aimed at Developing English Language for Participation in Vocational Education and Training
- ▶ ESV Vegetation Management - Refresher Training - UETTDREL14A Working safely near live electrical apparatus as a non-electrical worker and CPCCCM3003A Work safely around power sources, services and assets

CPC - Construction, Plumbing and Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/cpc-construction-plumbing-and-services-training-package/#](http://res.com.au/product-category/cpc-construction-plumbing-and-services-training-package/#)

- ▶ CPCCCO2013 Carry out concreting to simple forms
- ▶ CPCCOM3001 Perform construction calculations to determine carpentry material requirements
- ▶ CPCCOM3006 Carry out levelling operations

- ▶ CPCCOM1014 Conduct workplace communication
- ▶ CPCCOM1012 Work effectively and sustainably in the construction industry
- ▶ CPCCCM1013 Plan and organise work
- ▶ CPCCCA3008 Construct eaves
- ▶ CPCCCM1014 Conduct workplace communication
- ▶ CPCCWHS2001 Apply WHS requirements, policies and procedures in the construction industry
- ▶ CPCCCA3017 Install exterior cladding
- ▶ CPCCCA3007 Construct pitched roofs
- ▶ CPCCCA2003 Erect and dismantle formwork for footings and slabs on ground
- ▶ CPCCCA3016 Construct, assemble and install timber external stairs
- ▶ CPCCCM1015 Carry out measurements and calculations
- ▶ CPCCCA3010 Install windows and doors
- ▶ CPCCCA3028 Erect and dismantle formwork for footings and slabs on ground
- ▶ CPCPGS4022 Service Type A gas appliances
- ▶ CPCWHS1001 Prepare to work safely in the construction industry
- ▶ CPCCBC4053 Apply building codes and standards to the construction process for Class 2 to 9 Type C buildings
- ▶ CPCCWHS1001 Prepare to work safely in the construction industry
- ▶ CPCCPB3027 Install ceiling insulation products
- ▶ CPCPWT4011 Design and size heated and cold-water services and systems
- ▶ CPCCBC5019 Manage building and construction business finances
- ▶ CPCCBC5013 Manage professional technical and legal reports on building and construction projects
- ▶ CPCCBC5004 Supervise and apply quality standards to the selection of building and construction materials
- ▶ CPCSUS4002 Use building science principles to construct energy efficient buildings
- ▶ CPCCCM3001 Operate elevated work platforms up to 11 metres
- ▶ CPCPCM3024 Prepare simple drawings
- ▶ CPCCBC5009 Identify services layout and connection methods for Type B and C constructions
- ▶ CPCCPB3014 Install bulk insulation and pliable membrane products
- ▶ CPCPCM4012 Estimate and cost work
- ▶ CPCCBS6102 Research and evaluate construction methods and materials for Class 2 to 9 buildings to three storeys
- ▶ CPCCON3048 Construct tilt panels on site
- ▶ CPCCCA3014 Construct and install bulkheads
- ▶ CPCCBS6116 Assess and advise on performance solutions for Class 2 to 9 buildings to three storeys
- ▶ CPCCCM1012 Work effectively and sustainably in the construction industry
- ▶ CPCCCA3009 Construct advanced roofs
- ▶ CPCCCA3024 Install lining, panelling and moulding
- ▶ CPCCCA3022 Install curtain walling
- ▶ CPCCSF2004 Place and fix reinforcement materials
- ▶ CPCPGS3053 Disconnect and reconnect Type A gas appliances
- ▶ CPCCBC4024 Resolve business disputes
- ▶ CPCPCM4015 Access and interpret regulatory requirements for the plumbing and services industry
- ▶ CPCPWT3027 Install backflow prevention devices
- ▶ CPCPCM2043 Carry out WHS requirements
- ▶ CPCPCM2055 Work safely on roofs
- ▶ CPCCCO3042 Finish concrete

- ▶ CPCPCM2054 Carry out simple concreting and rendering
- ▶ CPCCCO3043 Cure concrete
- ▶ CPCPCM2048 Cut and join sheet metal
- ▶ CPCCCO3053 Slump test concrete
- ▶ CPCCCA3006 Erect roof trusses
- ▶ CPCCCO3046 Repair and rectify concrete
- ▶ CPCPMS3033 Install small bore heating systems
- ▶ CPCPCM2047 Carry out levelling
- ▶ CPCPCM2046 Use plumbing hand and power tools
- ▶ CPCCCO3047 Cut and core concrete
- ▶ CPCCCO3036 Plan concrete work and brief team
- ▶ CPCCCO3041 Place concrete
- ▶ CPCCBC6006 Manage the procurement and acquisition of resources for building and construction projects
- ▶ CPCCBC6003 Establish, maintain and review contract administration procedures and frameworks
- ▶ CPCCBC6018 Manage processes for complying with legal obligations of a building and construction contractor
- ▶ CPCCBC6012 Manage and administer development of documentation for building and construction projects
- ▶ CPCCBC6005 Manage tender developments for major projects
- ▶ CPCCBC6001 Apply building codes and standards to the construction process for large building projects
- ▶ CPCPCM2045 Handle and store plumbing materials
- ▶ CPCCCO3035 Assess and specify concrete supply requirements
- ▶ CPCCCA3001 Carry out general demolition of minor building structures
- ▶ CPCSUS5001 Develop workplace policies and procedures for sustainability
- ▶ CPCCCM2012 Work safely at heights
- ▶ CPCPCM2039 Carry out interactive workplace communication
- ▶ CPCPCM2041 Work effectively in the plumbing services sector
- ▶ CPCCCM2008 Erect and dismantle restricted height scaffolding
- ▶ CPCCSF2004 Place and fix reinforcement materials
- ▶ CPCCCO3048 Construct tilt panels on site
- ▶ CPCCCA3004 Construct and erect wall frames
- ▶ CPCPMS3038 Install air conditioning control equipment
- ▶ CPCCCA2011 Handle carpentry materials
- ▶ CPCPMS3031 Fabricate and install steel pressure piping
- ▶ CPCCCA3001 Carry out general demolition of minor building structures
- ▶ CPCPMS3035 Install and test ducting systems
- ▶ CPCCCA3005 Construct ceiling frames
- ▶ CPCCCO2022 Select, check and maintain concreting plant, tools and equipment
- ▶ CPCCOM1015 Carry out measurements and calculations
- ▶ CPCCCM2001 Read and interpret plans and specifications
- ▶ CPCCCA3003 Install flooring systems
- ▶ CPCCBC4012 Read and interpret plans and specifications
- ▶ CPCPMS3037 Install and commission a single head split system air conditioning
- ▶ CPCCCM2006 Apply basic levelling procedures
- ▶ CPCPCM2040 Read plans, calculate quantities and mark out materials
- ▶ CPCCCA3002 Carry out setting out
- ▶ CPCPCM4011 Carry out work-based risk control processes

- ▶ CPCPMS2021 Assemble mechanical services components
- ▶ CPCPCM3021 Flash penetrations through roofs and walls
- ▶ CPCPCM3022 Weld polymer pipes using fusion method
- ▶ CPCPGS3046 Install LPG systems in caravans, mobile homes and mobile workplaces
- ▶ CPCPCM2053 Weld using metal arc welding equipment
- ▶ CPCPWT3029 Install water pipe systems
- ▶ CPCPFS3031 Fabricate and install fire hydrant and hose reel systems
- ▶ CPCCCA2002 Use carpentry tools and equipment
- ▶ CPCPWT3020 Connect and install storage tanks to a domestic water supply
- ▶ CPCOCO2021 Handle concreting materials
- ▶ CPCPCM2052 Weld mild steel using oxy-acetylene equipment

CPC08 - Construction, Plumbing and Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/cpc08-construction-plumbing-and-services-training-package/#](http://res.com.au/product-category/cpc08-construction-plumbing-and-services-training-package/#)

- ▶ CPCBC5001B Apply building codes and standards to the construction process for medium rise building projects
- ▶ CPCBC4024A Resolve business disputes
- ▶ CPCBC5005A Select and manage building and construction contractors
- ▶ CPCBC5018A Apply structural principles to the construction of medium rise buildings
- ▶ CPCBC5004A Supervise and apply quality standards to the selection of building and construction materials
- ▶ CPCBC5010B Manage construction work
- ▶ CPCDE3014A Remove non-friable asbestos
- ▶ CPCOHS1001A Work safely in the construction industry
- ▶ CPCBC5003A Supervise the planning of on-site medium rise building or construction work
- ▶ CPCBC5002A Monitor costing systems on medium rise building and construction projects
- ▶ CPCBC5011A Manage environmental management practices and processes in building and construction
- ▶ CPCBC5007B Administer the legal obligations of a building or construction contractor
- ▶ CPCBC5009A Identify services layout and connection methods to medium rise construction projects
- ▶ CPCBC5006B Apply site surveys and set-out procedures to medium rise building projects
- ▶ CPCBC6006A Manage the procurement and acquisition of resources for building or construction projects
- ▶ CPCBC5012A Manage the application and monitoring of energy conservation and management practices and processes
- ▶ CPCBC6003A Establish, maintain and review contract administration procedures and frameworks
- ▶ CPCBC4017A Arrange resources and prepare for the building or construction project
- ▶ CPCUS5001A Develop workplace policies and procedures for sustainability
- ▶ CPCBC6005A Manage tender developments for major projects
- ▶ CPCUS4001A Implement and monitor environmentally sustainable work practices
- ▶ CPCBC4013A Prepare and evaluate tender documentation
- ▶ CPCBC6001B Apply building codes and standards to the construction process for large building projects
- ▶ CPCBC6012A Manage and administer development of documentation for building or construction projects
- ▶ CPCBL2001A Handle and prepare bricklaying and blocklaying materials
- ▶ CPCBC4001A Apply building codes and standards to the construction process for low rise building projects
- ▶ CPCBC4002A Manage occupational health and safety in the building and construction workplace
- ▶ CPCBC4003A Select and prepare a construction contract

- ▶ CPCCBC4004A Identify and produce estimated costs for building and construction projects
- ▶ CPCCBC4005A Produce labour and material schedules for ordering
- ▶ CPCCBC4006B Select, procure and store construction materials for low rise projects
- ▶ CPCCBC4007A Plan building or construction work
- ▶ CPCCBC4008B Conduct on-site supervision of building and construction projects
- ▶ CPCCBC4010B Apply structural principles to residential low rise constructions
- ▶ CPCCBC4012B Read and interpret plans and specifications
- ▶ CPCCCA2003A Erect and dismantle formwork for footings and slabs on ground
- ▶ CPCCBC6018A Manage processes for complying with legal obligations of a building or construction contractor
- ▶ CPCPWT4011B Design and size heated and cold water services and systems
- ▶ CPCCBL2002A Use bricklaying and blocklaying tools and equipment
- ▶ CPCCBL3002A Carry out masonry veneer construction
- ▶ CPCCBL3003A Carry out cavity brick construction
- ▶ CPCCBL3004A Construct masonry steps and stairs
- ▶ CPCCBL3005A Lay masonry walls and corners
- ▶ CPCCCM3001C Operate elevated work platforms
- ▶ CPCCBL3009A Install flashings and damp proof course
- ▶ CPCCBL3010A Construct masonry arches
- ▶ CPCCBL3011A Construct curved walls
- ▶ CPCCBL3006A Lay multi-thickness walls and piers
- ▶ CPCCBC4021A Minimise waste on the building and construction site
- ▶ CPCCBC4009B Apply legal requirements to building and construction projects
- ▶ CPCCCA2002B Use carpentry tools and equipment
- ▶ CPCCCA2011A Handle carpentry materials
- ▶ CPCCCA3001A Carry out general demolition of minor building structures
- ▶ CPCCCA3006B Erect roof trusses
- ▶ CPCCCA3007C Construct pitched roofs
- ▶ CPCCCM3003A Work safely around power sources, services and assets
- ▶ CPCPCM4011A Carry out work-based risk control processes
- ▶ CPCCLDG3001A Licence to perform dogging
- ▶ CPCCCA3023A Carry out levelling operations
- ▶ CPCPCM4012A Estimate and cost work
- ▶ CPCPWT4022A Commission and maintain backflow prevention devices
- ▶ CPCPDR4011B Design and size sanitary drainage systems
- ▶ CPCCSF2003A Cut and bend materials using oxy-LPG equipment
- ▶ CPCCLRG3001A Licence to perform rigging basic level
- ▶ CPCCBC4011B Apply structural principles to commercial low rise constructions
- ▶ CPCPDR4012B Design and size stormwater drainage systems
- ▶ CPCCLRG3002A Licence to perform rigging intermediate level
- ▶ CPCPDR4013B Design and size domestic treatment plant disposal systems
- ▶ CPCCCM1016A Identify requirements for safe tilt-up work
- ▶ CPCPGS4011C Design and size consumer gas installations
- ▶ CPCPRF4011B Design and size roof drainage systems
- ▶ CPCOCO3048A Construct tilt panels on site
- ▶ CPCPSN4011B Design and size sanitary plumbing systems

- ▶ CPCCCA3002A Carry out setting out
- ▶ CPCCBC4018A Apply site surveys and set-out procedures to building and construction projects
- ▶ CPCCWF3005A Carry out decorative tiling
- ▶ CPCCCO3047A Cut and core concrete
- ▶ CPCCCO3050A Carry out high performance concreting
- ▶ CPCCCO3052A Conduct concrete boom delivery operations
- ▶ CPCCOHS2001A Apply OHS requirements, policies and procedures in the construction industry
- ▶ CPCCSF2004A Place and fix reinforcement materials
- ▶ CPCCSH2001A Prepare surfaces
- ▶ CPCCVE1011A Undertake a basic construction project
- ▶ CPCPGS4022A Service Type A gas appliances
- ▶ CPCPWT4023A Commission and maintain hot and heated water temperature control devices
- ▶ CPCCBL3001A Lay paving
- ▶ CPCCBL3014A Install fire-rated masonry construction
- ▶ CPCPCM2052A Weld using oxy-acetylene equipment
- ▶ CPCCCO3042A Finish concrete
- ▶ CPCCWP3002A Apply waterproofing process to internal wet areas
- ▶ CPCCWF3008A Tile domestic pools and spas
- ▶ CPCCWP3004A Apply waterproofing remedial processes
- ▶ CPCCWP3003A Apply waterproofing process to external wet areas
- ▶ CPCCWP3001A Apply waterproofing process to below ground level wet areas
- ▶ CPCCSP3001A Apply float and render to straight and curved surfaces
- ▶ CPCPWT3020A Connect and install storage tanks to a domestic water supply
- ▶ CPCPCM2054A Carry out simple concreting and rendering
- ▶ CPCPCM2047A Carry out levelling
- ▶ CPCPCM2046A Use plumbing hand and power tools
- ▶ CPCCWF3001A Prepare surfaces for tiling application
- ▶ CPCCCM2006B Apply basic levelling procedures
- ▶ CPCCCA3003A Install flooring systems
- ▶ CPCCCA3004A Construct wall frames
- ▶ CPCCCA3005B Construct ceiling frames
- ▶ CPCCCA3008B Construct eaves
- ▶ CPCCCA3014A Construct bulkheads
- ▶ CPCCCA3015A Assemble partitions
- ▶ CPCCCM1012A Work effectively and sustainably in the construction industry
- ▶ CPCCCM1013A Plan and organise work
- ▶ CPCCCM1014A Conduct workplace communication
- ▶ CPCCCM1015A Carry out measurements and calculations
- ▶ CPCCCO3046A Repair and rectify concrete
- ▶ CPCCCM2002A Carry out excavation
- ▶ CPCCCO3043A Cure concrete
- ▶ CPCCCM2007B Use explosive power tools
- ▶ CPCCCM2008B Erect and dismantle restricted height scaffolding
- ▶ CPCCCM2009A Carry out basic demolition
- ▶ CPCCCM2010B Work safely at heights

- ▶ CPCCCO2013A Carry out concreting to simple forms
- ▶ CPCCCO2021A Handle concreting materials
- ▶ CPCCCO2022A Use and maintain concreting plant, tools and equipment
- ▶ CPCCCO3035A Assess and specify concrete supply requirements
- ▶ CPCCCO3036A Plan concrete work and brief team
- ▶ CPCCCO3041A Place concrete
- ▶ CPCPCM2055A Work safely on roofs
- ▶ CPCCCM2001A Read and interpret plans and specifications
- ▶ CPCPCM2053A Weld using manual metal arc welding equipment
- ▶ CPCPMS3037A Install and test split system air conditioning
- ▶ CPCPCM2041A Work effectively in the plumbing and services sector
- ▶ CPCPCM2043A Carry out WHS requirements
- ▶ CPCBC6014A Apply structural principles to the construction of large, high rise and complex buildings
- ▶ CPCPCM3022A Weld polyethylene and polypropylene pipes using fusion method
- ▶ CPCCCO3044 Apply decorative finishes to concrete
- ▶ CPCBC4020A Build thermally efficient and sustainable structures
- ▶ CPCPWT3029A Install water pipe systems
- ▶ CPCPCM2048A Cut and join sheet metal
- ▶ CPCBC6016A Assess construction faults in large building projects
- ▶ CPCPMS3033A Install small bore heating systems
- ▶ CPCCCA3016A Construct timber external stairs
- ▶ CPCPMS2021A Assemble mechanical services components
- ▶ CPCPCM2039A Carry out interactive workplace communication
- ▶ CPCPMS3035A Install and test ducting systems
- ▶ CPCPFS3031A Fabricate and install fire hydrant and hose reel systems
- ▶ CPCPCM2045A Handle and store plumbing materials
- ▶ CPCPCM3021A Flash penetrations through roofs and walls
- ▶ CPCPCM2050A Mark out materials
- ▶ CPCCCA3022A Install curtain walling
- ▶ CPCCCA3011A Refurbish timber sashes to window frames
- ▶ CPCCCA3017B Install exterior cladding
- ▶ CPCCCO3054A Operate concrete agitator trucks
- ▶ CPCCCA3009B Construct advanced roofs
- ▶ CPCBC5013A Develop professional technical and legal reports on building and construction projects
- ▶ CPCPMS3031A Fabricate and install steel pressure piping
- ▶ CPCCCM2005B Use construction tools and equipment
- ▶ CPCPCM2040A Read plans and calculate plumbing quantities
- ▶ CPCCCA3010A Install and replace windows and doors
- ▶ CPCBC4026A Arrange building applications and approvals
- ▶ CPCCCA3013A Install lining, panelling and moulding

CPP - Property Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/cpp-property-services-training-package/#](http://res.com.au/product-category/cpp-property-services-training-package/#)

- ▶ CPPREP5006 Manage operational finances in the property industry

- ▶ CPPPMT3018 Maintain equipment and pesticide storage area in pest management vehicles
- ▶ CPPPMT3005 Manage pests without applying pesticides
- ▶ CPPREP5007 Develop a strategic business plan in the property industry
- ▶ CPPPMT3006 Manage pests by applying pesticides
- ▶ CPPREP5005 Manage teams in the property industry
- ▶ CPPREP5004 Manage a safe workplace in the property industry
- ▶ CPPREP5003 Manage ethical practice in the property industry
- ▶ CPPREP5002 Establish and monitor property industry trust account management practices
- ▶ CPPREP5001 Manage compliance in the property industry
- ▶ CPPSIS5050A Create engineering drawings
- ▶ CPPPMT3008 Inspect for and report on timber pests
- ▶ CPPCOM4001 Manage own work, professional development and ethical behaviour
- ▶ CPPCLO3045 Clean high-touch surfaces
- ▶ CPPPMT3010 Control timber pests

CUA - Creative Arts and Culture Training Package

Direct Online Shop URL [#http://res.com.au/product-category/cua-creative-arts-and-culture-training-package/#](http://res.com.au/product-category/cua-creative-arts-and-culture-training-package/#)

- ▶ CUAPOS201 Perform basic vision and sound editing
- ▶ CUAPPM407 Create storyboards

FNS - Financial Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/fns-financial-services-training-package/#](http://res.com.au/product-category/fns-financial-services-training-package/#)

- ▶ FNSBKG405 Establish and maintain a payroll system
- ▶ FNSINC602 Interpret and use financial statistics and tools
- ▶ FNSINC601 Apply economic principles to work in the financial services industry
- ▶ FNSACC504 Prepare financial reports for corporate entities
- ▶ FNSACC609 Evaluate financial risk
- ▶ FNSACC503 Manage budgets and forecasts
- ▶ FNSSAM401 Sell financial products and services
- ▶ FNSBKG404 Carry out business activity and instalment activity statement tasks
- ▶ FNSSAM601 Monitor performance in sales of financial products or services
- ▶ FNSACC502 Prepare tax documentation for individuals
- ▶ FNSACC413 Make decisions in a legal context
- ▶ FNSACC403 Make decisions in a legal context
- ▶ FNSFMK515 Comply with financial services regulation and industry codes of practice
- ▶ FNSACC612 Implement reconstruction plan
- ▶ FNSACC614 Prepare complex corporate financial reports
- ▶ FNSORG501 Develop and manage a budget
- ▶ FNSRSK602 Determine and manage risk exposure strategies
- ▶ FNSACC301 Process financial transactions and extract interim reports
- ▶ FNSACC605 Implement Organisational Improvement Programs
- ▶ FNSORG602 Develop and manage financial systems
- ▶ FNSACC606 Conduct internal audit

- ▶ FNSPRM605 Establish or review marketing, client services and supplier relationships
- ▶ FNSINC411 Conduct work according to professional practices in the financial services industry
- ▶ FNSSAM503 Monitor market opportunities
- ▶ FNSACC507 Provide management accounting information
- ▶ FNSSAM501 Apply advanced selling techniques to selling of financial products and services
- ▶ FNSACC501 Provide financial and business performance information
- ▶ FNSACC604 Monitor corporate governance activities
- ▶ FNSRSK601 Develop and implement risk mitigation plan
- ▶ FNSACC610 Develop and implement financial strategies
- ▶ FNSACC311 Process financial transactions and extract interim reports
- ▶ FNSINC401 Apply principles of professional practice to work in the financial services industry
- ▶ FNSORG505 Prepare financial reports to meet statutory requirements
- ▶ FNSACC602 Audit and report on financial systems and records
- ▶ FNSASIC301 Establish client relationship and analyse needs
- ▶ FNSACC513 Manage budgets and forecasts
- ▶ FNSACC302 Administer subsidiary accounts and ledgers
- ▶ FNSACC312 Administer subsidiary accounts and ledgers
- ▶ FNSFMK505 Comply with financial services regulation and industry codes of practice
- ▶ FNSTPB402 Establish and maintain payroll systems
- ▶ FNSACC402 Prepare operational budgets
- ▶ FNSACC511 Provide financial and business performance information
- ▶ FNSBNK511 Manage banking and service strategy for small business customers
- ▶ FNSACC506 Implement and maintain internal control procedures
- ▶ FNSACC624 Monitor corporate governance activities
- ▶ FNSACC406 Set up and operate a computerised accounting system
- ▶ FNSSAM602 Identify and evaluate marketing opportunities in the financial services industry
- ▶ FNSBNK402 Align banking products with the needs of small business customers
- ▶ FNSCRD401 Assess credit applications
- ▶ FNSSAM402 Implement a sales plan
- ▶ FNSBNK415 Provide mobile banking sales and services
- ▶ FNSRSK411 Apply risk management strategies to own work
- ▶ FNSINC503 Identify situations requiring complex ethical decision making
- ▶ FNSACC416 Set up and operate a computerised accounting system
- ▶ FNSACC601 Prepare and administer tax documentation for legal entities
- ▶ FNSCUS513 Review business performance
- ▶ FNSACC611 Implement an insolvency program
- ▶ FNSACC517 Provide management accounting information
- ▶ FNSCUS515 Determine client financial requirements and expectations
- ▶ FNSACC516 Implement and maintain internal control procedures
- ▶ FNSTPB401 Complete business activity and instalment activity statements
- ▶ FNSCUS501 Develop and nurture relationships with clients, other professionals and third party referrers
- ▶ FNSACC607 Evaluate business performance
- ▶ FNSBNK501 Manage banking and service strategy for small business customers
- ▶ FNSINC402 Develop and maintain in-depth knowledge of products and services used by an organisation or sector

- ▶ FNSASIC302 Develop, present and negotiate client solutions
- ▶ FNSACC404 Prepare financial statements for non-reporting entities
- ▶ FNSACC512 Prepare tax documentation for individuals
- ▶ FNSACC303 Perform financial calculations
- ▶ FNSACC613 Prepare and analyse management accounting information
- ▶ FNSBNK502 Manage services in a Business Transaction Centre
- ▶ FNSORG506 Prepare financial forecasts and projections
- ▶ FNSACC408 Work effectively in the accounting and bookkeeping industry
- ▶ FNSACC505 Establish and maintain accounting information systems
- ▶ FNSACC608 Evaluate organisation's financial performance
- ▶ FNSACC514 Prepare financial reports for corporate entities

FPI11 - Forest and Forest Products Training Package

Direct Online Shop URL [#http://res.com.au/product-category/fpi11-forest-and-forest-products-training-package/#](http://res.com.au/product-category/fpi11-forest-and-forest-products-training-package/#)

- ▶ FPIHAR2206B Operate a mobile chipper/mulcher

FWP - Forest and Wood Products Training Package

Direct Online Shop URL [#http://res.com.au/product-category/fwp-forest-and-wood-products-training-package/#](http://res.com.au/product-category/fwp-forest-and-wood-products-training-package/#)

- ▶ FWPCOT2236 Fall trees manually (basic)
- ▶ FWPHAR2208 Operate a mobile chipper/mulcher
- ▶ FWPFGM3212 Fall trees manually (intermediate)
- ▶ FWPHAR2206 Operate a mobile chipper/mulcher
- ▶ FWPFGM3213 Fall trees manually (advanced)
- ▶ FWPCOT2239 Trim and cut felled trees
- ▶ FWPCOT3238 Operate a pole saw
- ▶ FWPCOT2237 Maintain chainsaws

HLT - Health

Direct Online Shop URL [#http://res.com.au/product-category/hlt-health/#](http://res.com.au/product-category/hlt-health/#)

- ▶ HLTWHS003 Maintain work health and safety
- ▶ HLTAMB001 Follow procedures for routine safe removal of patient
- ▶ HLTINF001 Comply with infection prevention and control policies and procedures
- ▶ HLTPAT006 Receive, prepare and dispatch pathology specimens
- ▶ HLTAID011 Provide First Aid
- ▶ HLTHPS006 Assist clients with medication
- ▶ HLTCCD001 Apply an understanding of the health care system to clinical coding practice
- ▶ HLTAMB013 Contribute to managing the scene of an emergency
- ▶ HLTWHS001 Participate in workplace health and safety
- ▶ HLTAID004 Provide an emergency first aid response in an education and care setting
- ▶ HLTAID003 Provide first aid
- ▶ HLTAID002 Provide basic emergency life support

- ▶ HLTAMB012 Communicate in complex situations to support health care
- ▶ HLTAMB007 Assess and deliver basic clinical care
- ▶ HLTINFCOV001 Comply with infection prevention and control policies and procedures
- ▶ HLTWHS002 Follow safe work practices for direct client care
- ▶ HLTADM004 Manage health billing and accounting system
- ▶ HLTENN047 Apply nursing practice in the primary health care setting
- ▶ HLTAAP001 Recognise healthy body systems
- ▶ HLTAMB014 Transport non-emergency patients under operational conditions
- ▶ HLTAMB002 Implement safe access and egress in an emergency
- ▶ HLTAMB003 Transport emergency patients
- ▶ HLTAMB008 Assess and deliver standard clinical care
- ▶ HLTAMB011 Manage a routine non-emergency scene

Hong Kong Specifications of Competency Standards

Direct Online Shop URL [#http://ires.com.au/product-category/hong-kong-specifications-of-competency/#](http://ires.com.au/product-category/hong-kong-specifications-of-competency/#)

- ▶ AUSDST212A Check and repair vehicle battery, charging and starting systems
- ▶ AUSDST207A Check and repair vehicle hydraulic braking systems
- ▶ AUSDST208A Check and repair compressed air brake systems
- ▶ AUSDST209A Check and repair vehicle steering systems
- ▶ AUSDST213A Check and repair vehicle lighting and signaling systems as well as the meters and indicating systems
- ▶ AUSDST211A Check and repair vehicle transmission systems
- ▶ AUSDST301A Conduct fault diagnosis on various vehicle fuel supply systems
- ▶ AUSDST217A Check and repair vehicle air cooling and air-conditioning systems
- ▶ AUSDST215A Check and repair vehicle anti-theft, audio and video systems
- ▶ AUSDST210A Check and repair vehicle suspension systems
- ▶ AUSDST206A Check and repair various types of diesel oil fuel supply systems
- ▶ AUSDST204A Check and repair various types of petrol fuel supply systems
- ▶ AUSDST203A Check and repair engines
- ▶ AUSDST107A Carry out simple vehicle maintenance work
- ▶ AUSDST101A Dismantle and replace various kinds of vehicle electric systems and accessories
- ▶ AUSDST303A Conduct fault diagnosis on vehicle emission control systems
- ▶ AUSDCN212A Carry out the operation guidelines on occupational safety and health
- ▶ AUSDST216A Check and repair vehicle electronic control systems and devices
- ▶ AUSDCN211A Vehicle body welding
- ▶ AUSDCN203A Receive customers
- ▶ AUSDCN110A Apply the laws and regulations as well as management system of environmental protection
- ▶ AUSDCN109A Dismantle, replace and re-assemble general vehicle system components
- ▶ AUSDCN108A Employ general vehicle servicing tools and equipment
- ▶ AUSDCN106A Know about the structure and basic operation of vehicles and components
- ▶ AUSDPS201A Identify/confirm vehicle parts and accessories
- ▶ EMCUSH110A Safety operation in confined spaces
- ▶ EMELDE414A Master the details of the electrical engineering project and communicate with the client
- ▶ EMCUDE311A Apply diodes and transistors in electronic control circuits

- ▶ EMCUDE109A Identify general properties of different types of typical electrical and mechanical engineering
- ▶ AUSDST317A Conduct fault diagnosis and analysis on vehicle electronic-data control systems
- ▶ AUSDST309A Conduct fault diagnosis on vehicle transmission systems
- ▶ AUSDST305A Conduct fault diagnosis on vehicle cooling systems
- ▶ AUSDST304A Conduct fault diagnosis on various types of engine management systems

ICT - Information and Communications Technology

Direct Online Shop URL [#http://res.com.au/product-category/ict-information-and-communications-technology/#](http://res.com.au/product-category/ict-information-and-communications-technology/#)

- ▶ ICTICT804 Direct ICT in a supply chain
- ▶ ICTTEN622 Produce ICT network architecture designs
- ▶ ICTTEN525 Install, configure and test local area network switches
- ▶ ICTDBS603 Determine suitability of database functionality and scalability
- ▶ ICTPRG503 Debug and monitor applications
- ▶ ICTNPL413 Evaluate networking regulations and legislation for the telecommunications industry
- ▶ ICTPRG406 Apply introductory object-oriented language skills
- ▶ ICTSAD505 Develop technical requirements for business solutions
- ▶ ICTICT618 Manage IP, ethics and privacy in ICT environments
- ▶ ICTNWK555 Determine best-fit topologies for local networks
- ▶ ICTICT604 Identify and implement business innovation
- ▶ ICTSAD602 Conduct knowledge audits
- ▶ ICTICT519 Develop detailed component specifications from project specifications
- ▶ ICTNWK621 Configure network devices for a secure network infrastructure
- ▶ ICTTEN615 Manage network traffic
- ▶ ICTSAD609 Plan and monitor business analysis activities in an ICT environment
- ▶ ICTNWK559 Install an enterprise virtual computing environment
- ▶ ICTNWK614 Manage ICT security
- ▶ ICTSAS517 Use network tools
- ▶ ICTICT515 Verify client business requirements
- ▶ ICTICT532 Apply IP, ethics and privacy in ICT environments
- ▶ ICTNWK541 Configure, verify and troubleshoot WAN links and IP services
- ▶ ICTNWK420 Install and configure virtual machines
- ▶ ICTNWK622 Configure and manage intrusion prevention system on network sensors
- ▶ ICTICT610 Manage copyright, ethics and privacy in an ICT environment
- ▶ ICTDBS602 Develop a knowledge management strategy
- ▶ ICTNWK527 Manage an enterprise virtual computing environment
- ▶ ICTNWK616 Manage security, privacy and compliance of cloud service deployment
- ▶ ICTPRG528 Perform ICT data conversion
- ▶ ICTICT812 Develop a business intelligence framework
- ▶ ICTSAS527 Manage client problems
- ▶ ICTTEN419 Implement and troubleshoot enterprise routers and switches
- ▶ ICTICT419 Work effectively in the digital media industry
- ▶ ICTICT406 Build a graphical user interface
- ▶ ICTIOT501 Install IoT devices and networks
- ▶ ICTPMG503 Prepare a project brief

- ▶ ICTPRG401 Maintain open-source code programs
- ▶ ICTSAS601 Implement change management processes
- ▶ ICTICT517 Match ICT needs with the strategic direction of the organisation
- ▶ ICTNWK556 Identify and resolve network problems
- ▶ ICTPMG504 Prepare project specifications
- ▶ ICTCLD502 Design and implement highly-available cloud infrastructure
- ▶ ICTCYS601 Create cyber security standards for organisations
- ▶ ICTNWK423 Manage network and data integrity
- ▶ ICTWEB505 Develop complex web page layouts
- ▶ ICTGAM504 Manage interactive media production
- ▶ ICTNWK542 Install, operate and troubleshoot medium enterprise routers
- ▶ ICTDMT402 Produce interactive animation
- ▶ ICTWEB516 Research and apply emerging web technology trends
- ▶ ICTPRG602 Manage the development of technical solutions from business specifications
- ▶ ICTPMG505 Manage ICT projects
- ▶ ICTICT809 Facilitate business analysis
- ▶ ICTPMG609 Plan and direct complex ICT projects
- ▶ ICTNWK561 Design enterprise wireless local area networks
- ▶ ICTTEN519 Design network building projects
- ▶ ICTICT508 Evaluate vendor products and equipment
- ▶ ICTTEN616 Rectify client services following network outages and faults
- ▶ ICTICT608 Interact with clients on a business level
- ▶ ICTICT501 Research and review hardware technology options for organisations
- ▶ ICTTCR203 Use safe rigging practices to climb and perform rescues on telecommunications network structures
- ▶ ICTNWK539 Design and implement integrated server solutions
- ▶ ICTPMG613 Manage ICT project planning
- ▶ ICTWEB502 Create dynamic web pages
- ▶ ICTNWK507 Install, operate and troubleshoot medium enterprise routers
- ▶ ICTICT418 Contribute to copyright, ethics and privacy in an ICT environment
- ▶ ICTICT408 Create technical documentation
- ▶ ICTNWK529 Install and manage complex ICT networks
- ▶ ICTNWK509 Design and implement a security perimeter for ICT networks
- ▶ ICTSUS501 Implement server virtualisation for a sustainable ICT system
- ▶ ICTTEN416 Install, configure and test an internet protocol network
- ▶ ICTNWK605 Design and configure secure integrated wireless systems
- ▶ ICTICT415 Provide one-to-one instruction
- ▶ ICTNWK505 Design, build and test a network server
- ▶ ICTNWK401 Install and manage a server
- ▶ ICTNWK506 Configure, verify and troubleshoot WAN links and IP services in a medium enterprise network
- ▶ ICTNWK609 Configure and manage intrusion prevention system on network sensors
- ▶ ICTNWK502 Implement secure encryption technologies
- ▶ ICTPRG405 Automate processes
- ▶ ICTNWK525 Configure an enterprise virtual computing environment
- ▶ ICTNWK608 Configure network devices for a secure network infrastructure
- ▶ ICTNWK403 Manage network and data integrity

- ▶ ICTTEN611 Produce an ICT network architecture design
- ▶ ICTNWK503 Install and maintain valid authentication processes
- ▶ ICTNWK607 Design and implement wireless network security
- ▶ ICTNWK516 Determine best-fit topology for a local network
- ▶ ICTSUS601 Integrate sustainability in ICT planning and design projects
- ▶ ICTWEB429 Create a markup language document to specification
- ▶ ICTICT509 Gather data to identify business requirements
- ▶ ICTNWK504 Design and implement an integrated server solution
- ▶ ICTNWK535 Install an enterprise virtual computing environment
- ▶ ICTAI501 Automate work tasks using machine learning
- ▶ ICTTEN824 Manage network testing strategies
- ▶ ICTSAD401 Develop and present feasibility reports
- ▶ ICTNWK419 Identify and use current virtualisation technologies
- ▶ ICTNWK531 Configure an internet gateway
- ▶ ICTNWK411 Deploy software to networked computers
- ▶ ICTICT606 Develop communities of practice
- ▶ ICTNWK602 Plan, configure and test advanced server-based security
- ▶ ICTNWK513 Manage system security
- ▶ ICTNWK515 Develop configuration management protocols
- ▶ ICTICT401 Determine and confirm client business requirements
- ▶ ICTPRG524 Develop high-level object-oriented class specifications
- ▶ ICTAI502 Train and evaluate machine learning models
- ▶ ICTNWK604 Plan and configure advanced internetwork switching solutions
- ▶ ICTSUS402 Install and test power saving hardware
- ▶ ICTNWK410 Install hardware to a network
- ▶ ICTSAD502 Model data processes
- ▶ ICTNWK601 Design and implement a security system
- ▶ ICTNWK402 Install and configure virtual machines for sustainable ICT
- ▶ ICTOPN402 Use advanced optical test equipment
- ▶ ICTNWK613 Develop plans to manage structured troubleshooting process of enterprise networks
- ▶ ICTDBS501 Monitor and improve knowledge management system
- ▶ ICTNWK603 Plan, configure and test advanced internetwork routing solutions
- ▶ ICTNWK612 Plan and manage troubleshooting advanced integrated IP networks
- ▶ ICTICT602 Develop contracts and manage contracted performance
- ▶ ICTNWK511 Manage network security
- ▶ ICTICT511 Match ICT needs with the strategic direction of the enterprise
- ▶ ICTNWK404 Install, operate and troubleshoot a small enterprise branch network
- ▶ ICTNWK534 Monitor and troubleshoot virtual computing environments
- ▶ ICTSAS426 Locate and troubleshoot ICT equipment, system and software faults
- ▶ ICTNWK412 Create network documentation
- ▶ ICTPRG425 Use structured query language
- ▶ ICTNWK615 Design and configure desktop virtualisation
- ▶ ICTPRG501 Apply advanced object-oriented language skills
- ▶ ICTNWK546 Manage network security
- ▶ ICTPMG401 Support small scale ICT projects

- ▶ ICTTEN614 Conduct network system optimisation and administration
- ▶ ICTPRG525 Build Java applets
- ▶ ICTPRG527 Apply intermediate object-oriented language skills
- ▶ ICTNWK518 Design an enterprise wireless local area network
- ▶ ICTNWK510 Develop, implement and evaluate system and application security

MEM - Manufacturing and Engineering Training Package

Direct Online Shop URL <http://lres.com.au/product-category/mem-manufacturing-and-engineering-training-package/#http://lres.com.au/product-category/mem-manufacturing-and-engineering-training-package/#>

- ▶ MEM13015 Work safely and effectively in manufacturing and engineering
- ▶ MEM11011 Undertake manual handling
- ▶ MEM16006 Organise and communicate information
- ▶ MEM09003 Prepare basic engineering drawing
- ▶ MEM05050 Perform routine gas metal arc welding
- ▶ MEM05049 Perform routine gas tungsten arc welding

MEM05 - Metal and Engineering Training Package

Direct Online Shop URL <http://lres.com.au/product-category/mem05-metal-and-engineering-training-package/#>

- ▶ MEM18001C Use hand tools
- ▶ MEM18038B Maintain wheels and tyres
- ▶ MEM05049B Perform routine gas tungsten arc welding
- ▶ MEM05003B Perform soft soldering
- ▶ MEM05004C Perform routine oxy acetylene welding
- ▶ MEM05012C Perform routine manual metal arc welding
- ▶ MEM07007 Perform milling operations
- ▶ MEM05008C Perform advanced manual thermal cutting, gouging and shaping
- ▶ MEM05050B Perform routine gas metal arc welding
- ▶ MEM05052A Apply safe welding practices
- ▶ MEM18011C Shut down and isolate machines/equipment
- ▶ MEM07028B Operate computer controlled machines/processes
- ▶ MEM18086B Test, recover, evacuate and charge refrigeration systems
- ▶ MEM10010B Install pipework and pipework assemblies
- ▶ MEM07006C Perform lathe operations
- ▶ MEM30031A Operate computer-aided design (CAD) system to produce basic drawing elements

MSA07 - Manufacturing Training Package

Direct Online Shop URL <http://lres.com.au/product-category/msa07-manufacturing-training-package/#>

- ▶ MSAPMOHS217A Gas test atmospheres
- ▶ MSAPMPER300C Issue work permits

MSF - Furnishing Training Package

Direct Online Shop URL [#http://res.com.au/product-category/msf-furnishing-training-package/#](http://res.com.au/product-category/msf-furnishing-training-package/#)

- ▶ MSFID4005 Research and recommend soft furnishings for interiors
- ▶ MSFID4004 Research and recommend furniture and accessories
- ▶ MSFFM3019 Set up, operate and maintain automated edge banding machines
- ▶ MSFID4017 Research and recommend furniture and accessories
- ▶ MSFID4021 Design soft furnishing solutions for interior spaces

MSM - Manufacturing Training Package

Direct Online Shop URL [#http://res.com.au/product-category/msm-manufacturing-training-package/#](http://res.com.au/product-category/msm-manufacturing-training-package/#)

- ▶ MSMWHS217 Gas test atmospheres
- ▶ MSMENV672 Develop workplace policy and procedures for environmental sustainability
- ▶ MSMPER205 Enter confined space
- ▶ MSMOPS200 Operate equipment
- ▶ MSMENV472 Implement and monitor environmentally sustainable work practices
- ▶ MSMENV272 Participate in environmentally sustainable work practices
- ▶ MSMPER200 Work in accordance with an issued permit
- ▶ MSAENV672B Develop workplace policy and procedures for environmental sustainability

New Zealand Standards

Direct Online Shop URL [#http://res.com.au/product-category/new-zealand-standards/#](http://res.com.au/product-category/new-zealand-standards/#)

- ▶ 12027 Fix reinforcing steel for concrete construction on site
- ▶ 13042 Set up levelling equipment and take levels on construction sites
- ▶ 13041 Set out buildings on site
- ▶ 6080 Build a curved brick wall
- ▶ 6079 Build a straight brick wall with a return corner

PMC - Manufactured Mineral Products

Direct Online Shop URL [#http://res.com.au/product-category/pmc-manufactured-mineral-products/#](http://res.com.au/product-category/pmc-manufactured-mineral-products/#)

- ▶ PMC552061 Deliver concrete to site

PSP - Public Sector Training Package

Direct Online Shop URL [#http://res.com.au/product-category/psp-public-sector/#](http://res.com.au/product-category/psp-public-sector/#)

- ▶ PSPMGT014 Undertake enterprise risk management
- ▶ PSPPCM027 Evaluate and improve strategic procurement performance
- ▶ PSPMGT006 Develop a business case
- ▶ PSPPCM026 Establish the strategic procurement context
- ▶ PSPPCM025 Influence and define strategic procurement direction

- ▶ PSPPCY006 Develop organisation policy
- ▶ PSPLEG002 Encourage compliance with legislation in the public sector
- ▶ PSPGEN026 Provide input to change processes
- ▶ PSPGEN027 Gather and analyse information
- ▶ PSPGEN036 Provide workplace coaching
- ▶ PSPGEN056 Facilitate change

PSP12 - Public Sector Training Package

Direct Online Shop URL

- ▶ PSPMNGT607B Develop a business case

PUA12 - Public Safety Training Package

Direct Online Shop URL [#http://res.com.au/product-category/pua12-public-safety-training-package/#](http://res.com.au/product-category/pua12-public-safety-training-package/#)

- ▶ PUAFIR203 Respond to urban fire
- ▶ PUAWER005B Operate as part of an emergency control organisation
- ▶ PUAOHS002B Maintain safety at an incident scene
- ▶ PUAFIR215 Prevent injury

Recreational Vehicle Service and Repair

Direct Online Shop URL [#http://res.com.au/product-category/recreational-vehicle-service-and-repair/#](http://res.com.au/product-category/recreational-vehicle-service-and-repair/#)

- ▶ MSMRV362 Install and repair battery systems in a recreational vehicle
- ▶ CPCPCM2043A Carry out WHS requirements [RV]
- ▶ MSMRV365 Remove and refit body moulding
- ▶ AURETR012 Test and repair basic electrical circuits [RV]
- ▶ AURETR015 Inspect, test and service batteries [RV]
- ▶ AURTTB001 Inspect and service braking systems [RV]
- ▶ AURTTD004 Inspect and service suspension systems [RV]
- ▶ AUMGTT001 Apply trim to vehicle components
- ▶ AURTTA017 Carry out vehicle safety inspections [RV]
- ▶ MSMRV350 Remove and replace a recreational vehicle roof
- ▶ MSMRV361 Repair dry rot in a recreational vehicle
- ▶ CPCPGS3046A Install LPG systems in caravans, mobile homes and mobile workplaces
- ▶ MSMRV364 Hand over a recreational vehicle to a customer
- ▶ MSMRV321 Fit required external items to a recreational vehicle
- ▶ MSMRV363 Complete pre-delivery check of a recreational vehicle
- ▶ MSMRV355 Remove and replace a camper/pop-top roof
- ▶ MSMRV354 Remove and replace a recreational vehicle shower walls
- ▶ MSMRV360 Service camper wind up systems
- ▶ MSMRV323 Fit required internal items to a recreational vehicle
- ▶ MSMRVS202 Repair/service LPG systems in a recreational vehicle
- ▶ MSMPER200 Work in accordance with an issued permit

- ▶ MSMRVT201 Apply technical knowledge of recreational vehicle manufacturing to work activities
- ▶ MSMRV358 Modify the body of a recreational vehicle
- ▶ MSMRV325 Fabricate a chassis and suspension for a recreational vehicle
- ▶ MSMRV353 Remove and replace a recreational vehicle shower cubicle
- ▶ MSMRV351 Remove and replace a recreational vehicle floor
- ▶ MSMRV322 Fit required external electrical components to a recreational vehicle
- ▶ MSMRV310 Fit recreational vehicle floor
- ▶ AURVTS004 Repair vehicle composite material components
- ▶ MEM07028B Operate computer controlled machines/processes
- ▶ MSMRV312 Fit water systems in a recreational vehicle
- ▶ MSMRV311 Fit furniture in a recreational vehicle
- ▶ MSMRV316 Fit appliances in a recreational vehicle
- ▶ TLID2010 Operate a forklift
- ▶ MSMRVG201 Tow a recreational vehicle safely
- ▶ MSMRV314 Construct and fit roof to a recreational vehicle
- ▶ MSMRV318 Fit cladding to a recreational vehicle
- ▶ MSMRV366 Fit transfers and decals to a recreational vehicle
- ▶ MSMRV359 Install additional appliances in a recreational vehicle
- ▶ MSMRV352 Remove and replace a recreational vehicle sidewall cladding
- ▶ MSMRV313 Fit 12 V cable systems in a recreational vehicle
- ▶ MSMRV356 Remove and replace gas struts and roof lifting equipment on a recreational vehicle
- ▶ MSMRV315 Construct and fit slide out in a recreational vehicle
- ▶ MEM10002B Terminate and connect electrical wiring
- ▶ MEM12002B Perform electrical/electronic measurement
- ▶ MSMRV319 Fit front and rear moulds to a recreational vehicle
- ▶ MSMOPS200 Operate equipment
- ▶ AURETB001 Diagnose and repair electric braking systems [RV]
- ▶ AURTTJ002 Remove, inspect and refit wheel hubs and associated brake components [RV]
- ▶ AURTTY001 Repair vehicle chassis, frame and associated components
- ▶ MEM18038B Maintain wheels and tyres
- ▶ MSMRV324 Conduct final quality inspection for a recreational vehicle
- ▶ MSMRV317 Install solar equipment on a recreational vehicle
- ▶ MSMRV320 Fit windows and doors to a recreational vehicle

RII - Resources and Infrastructure Industry Training Package

Direct Online Shop URL [#http://res.com.au/product-category/rii-resources-and-infrastructure-industry-training-package/#](http://res.com.au/product-category/rii-resources-and-infrastructure-industry-training-package/#)

- ▶ RIICWD601D Manage the civil works design process
- ▶ RIIHAN210D Perform intermediate rigging operations
- ▶ RIIMPO323D Conduct civil construction dozer operations
- ▶ RIIMPO319E Conduct backhoe/loader operations
- ▶ RIICSG405E Carry out inspections of civil structures
- ▶ RIIRTM202E Position, set-up and operate portable traffic signals
- ▶ RIICWD533E Prepare detailed design of civil concrete structures

- ▶ RIIHAN211D Conduct basic scaffolding operations
- ▶ RIIWHS304 Implement traffic management plans on high volume roads
- ▶ RIIWHS204E Work safely at heights
- ▶ RIICWD534E Prepare detailed design of civil steel structures
- ▶ RIIBEF601E Conduct business negotiations
- ▶ RIIHAN209D Perform basic rigging
- ▶ RIIWHS206 Control traffic with portable traffic control devices and temporary traffic signs
- ▶ RIIVEH307D Operate heavy rigid vehicle
- ▶ RIIBEF202D Identify and rectify site operating problems
- ▶ RIIWHS303 Position, set up and program portable traffic control devices
- ▶ RIIWHS202E Enter and work in confined spaces
- ▶ RIIMPO309D Conduct wheeled dozer operations
- ▶ RIIERR205D Apply initial response First Aid
- ▶ RIIHAN208D Perform dogging
- ▶ RIIMPO322E Conduct civil construction tracked front end loader operations
- ▶ RIIMPO321F Conduct civil construction wheeled front end loader operations
- ▶ RIICBS314 Conduct aggregate spreader box operations
- ▶ RIIMPO317F Conduct roller operations
- ▶ RIIMPO318F Conduct civil construction skid steer loader operations
- ▶ RIIRTM201E Position, set-up and operate variable message signs
- ▶ RIIRTM301E Operate truck or trailer mounted attenuators
- ▶ RIICWD601E Manage civil works design processes
- ▶ RIICWD507D Prepare detailed geotechnical design
- ▶ RIIWHS305 Implement traffic management plans on motorways and freeways
- ▶ RIILAT402E Provide leadership in the supervision of diverse work teams
- ▶ RIICRM201F Escort mobile works
- ▶ RIIBEF601D Conduct business negotiations
- ▶ RIIQUA601E Establish and maintain a quality system
- ▶ RIIQUA601D Establish and maintain a quality system
- ▶ RIILAT402D Provide leadership in the supervision of diverse work teams
- ▶ RIIMPO320F Conduct civil construction excavator operations
- ▶ RIIQUA201D Maintain and monitor site quality standards
- ▶ RIICWM402D Supervise civil works contractors
- ▶ RIIRIS202D Respond to site based spills
- ▶ RIIWHS204D Work safely at heights
- ▶ RIIWHS202D Enter and work in confined spaces
- ▶ RIIWHS201D Work safely and follow WHS policies and procedures
- ▶ RIIERR302D Respond to local emergencies and incidents
- ▶ RIIRIS201D Conduct Local Risk Control
- ▶ RIIMPO334D Conduct skid steer loader operations using attachments
- ▶ RIIMPO315D Conduct tractor operations
- ▶ RIIMPO308D Conduct tracked dozer operations
- ▶ RIIMPO304D Conduct wheel loader operations
- ▶ RIIMPO301D Conduct hydraulic excavator operations
- ▶ RIIHAN308A Load and unload plant

- ▶ RIIGOV201D Comply with work processes and procedures
- ▶ RIIRIS301D Apply risk management processes
- ▶ RIIMPO206D Conduct bulk water truck operations
- ▶ RIICCM210D Install trench support
- ▶ RIIHAN308E Load and unload plant
- ▶ RIICRC315D Use concreting materials and equipment
- ▶ RIIMG301D Maintain site records
- ▶ RIICRC304D Maintain sealed roads
- ▶ RIIUND304D Recover equipment
- ▶ RIIRIS402D Carry out the risk management process
- ▶ RIIMPO208D Operate support equipment
- ▶ RIICRC301D Maintain drainage systems
- ▶ RIIWHS301D Conduct safety and health investigations
- ▶ RIICOM302D Communicate workplace information
- ▶ RIISAM205D Cut, weld and bend materials
- ▶ RIIMCO201D Conduct spreader operations
- ▶ RIIMPO335D Conduct skid steer loader operations without attachments
- ▶ RIIVEH307E Operate heavy rigid vehicle
- ▶ RIIMPO330D Conduct bucket-wheel operations
- ▶ RIICOM301D Communicate information
- ▶ RIIMPO326E Conduct water vehicle operations
- ▶ RIIMPO337E Conduct articulated haul truck operations
- ▶ RIICSG405D Carry out inspections of civil structures
- ▶ RIICCM203D Read and interpret plans and job specifications
- ▶ RIIHAN301E Operate elevating work platform
- ▶ RIIMPO338E Conduct rigid haul truck operations
- ▶ RIIMPO304E Conduct wheel loader operations
- ▶ RIIENV201D Identify and assess environmental and heritage concerns
- ▶ RIIBEF201D Plan and organise work
- ▶ RIICRC201D Repair potholes
- ▶ RIICRC203D Install sub-soil drainage
- ▶ RIIVEH304D Conduct tip truck operations
- ▶ RIICRC309D Conduct stabiliser operations
- ▶ RIICCM208D Carry out basic levelling
- ▶ RIISAM202D Isolate and access plant
- ▶ RIICTC301D Install tunnelling construction services
- ▶ RIIMPO301E Conduct hydraulic excavator operations

SHB - Hairdressing and Beauty Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/shb-hairdressing-and-beauty-services-training-package/#](http://res.com.au/product-category/shb-hairdressing-and-beauty-services-training-package/#)

- ▶ SHHBAS001 Provide shampoo and basin services

SIH11 - Hairdressing Training Package

Direct Online Shop URL [#http://res.com.au/product-category/sih11-hairdressing-training-package/#](http://res.com.au/product-category/sih11-hairdressing-training-package/#)

- ▶ SIHHHCS301A Design haircut structures
- ▶ SIHHHRS201A Rinse and neutralise chemically restructured hair
- ▶ SIHHBAS201A Perform shampoo and basin services
- ▶ SIHHIND201A Maintain and organise tools equipment and work areas

SIR - Retail Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/sir-retail-services-training-package/#](http://res.com.au/product-category/sir-retail-services-training-package/#)

- ▶ SIRXCEG001 Engage the customer
- ▶ SIRXSL001 Sell to the retail customer
- ▶ SIRXIND001 Work effectively in a service environment
- ▶ SIRXCEG002 Assist with customer difficulties
- ▶ SIRXCEG003 Build customer relationships and loyalty
- ▶ SIRRINV001 Receive and handle retail stock
- ▶ SIRXRSK001 Identify and respond to security risks
- ▶ SIRWSLS002 Analyse and achieve sales targets
- ▶ SIRXCOM002 Work effectively in a team
- ▶ SIRXMGT001 Supervise and support frontline team members
- ▶ SIRRINV002 Control stock
- ▶ SIRXCEG006 Provide online customer service
- ▶ SIRXWHS002 Contribute to workplace health and safety

SIR07 - Retail Services Training Package

Direct Online Shop URL [#http://res.com.au/product-category/sir07-retail-services-training-package/#](http://res.com.au/product-category/sir07-retail-services-training-package/#)

- ▶ SIRXMER201 Merchandise products
- ▶ SIRXINV001A Perform stock control procedures
- ▶ SIRXINV002A Maintain and order stock

SIT - Tourism, Travel and Hospitality Training Package

Direct Online Shop URL [#http://res.com.au/product-category/sit-tourism-travel-and-hospitality-training-package/#](http://res.com.au/product-category/sit-tourism-travel-and-hospitality-training-package/#)

- ▶ SITXCRI001 Respond to a customer in crisis
- ▶ SITXEBS001 Use social media in a business
- ▶ SITXCCS015 Enhance customer service experiences
- ▶ SITTPPD017 Develop tourism products
- ▶ SITXFIN004 Prepare and monitor budgets
- ▶ SITXFIN003 Manage finances within a budget
- ▶ SITTIND001 Source and use information on the tourism and travel industry
- ▶ SITXFIN002 Interpret financial information

- ▶ SITTPPD008 Develop tourism products
- ▶ SITXCCS007 Enhance customer service experiences
- ▶ SITTIND003 Source and use information on the tourism and travel industry
- ▶ SITTPPD005 Develop host community awareness of tourism
- ▶ SITXMGT001 Monitor work operations
- ▶ SITXWHS002 Identify hazards, assess and control safety risks

TAE - Training and Education Training Package

Direct Online Shop URL <http://res.com.au/product-category/tae-training-and-education-training-package/#http://res.com.au/product-category/tae-training-and-education-training-package/#>

- ▶ TAEASS311 Contribute to assessment
- ▶ TAEDEL404 Mentor in the workplace
- ▶ TAELED803 Implement improved learning practice

TAE10 - Training and Education

Direct Online Shop URL <http://res.com.au/product-category/tae10-training-and-education/#>

- ▶ TAE LLN411 Address adult language, literacy and numeracy skills
- ▶ TAEDEL402A Plan, organise and facilitate learning in the workplace
- ▶ TAEASS402B Assess competence
- ▶ TAEDES401A Design and develop learning programs
- ▶ TAEASS401B Plan assessment activities and processes
- ▶ TAEDES402A Use training packages and accredited courses to meet client needs
- ▶ TAEASS403B Participate in assessment validation
- ▶ TAEDEL401A Plan, organise and deliver group-based learning

TLI - Transport and Logistics Training Package

Direct Online Shop URL <http://res.com.au/product-category/tli-transport-and-logistics-training-package/#>

- ▶ TLID2004 Load and unload goods/cargo
- ▶ TLIW2037 Clip and secure points
- ▶ TLIF2010 Apply fatigue management strategies
- ▶ TLIC3005 Drive heavy combination vehicle
- ▶ TLILIC3006 Licence to operate a non-slewing mobile crane (greater than 3 tonnes capacity)
- ▶ TLID1001 Shift materials safely using manual handling methods
- ▶ TLIE1005 Carry out basic workplace calculations
- ▶ TLIF1001 Follow work health and safety procedures
- ▶ TLIH2001 Interpret road maps and navigate pre-determined routes
- ▶ TLIE2008 Process workplace documentation
- ▶ TLIB2004 Carry out vehicle inspection
- ▶ TLIL0010 Implement a track occupancy authority
- ▶ TLIE2007 Use communications systems
- ▶ TLIF0001 Apply chain of responsibility legislation, regulations and workplace procedures

- ▶ TLIC3071 Operate an agitator
- ▶ TLIC3045 Operate road-rail vehicle
- ▶ TLIF3091 Apply awareness of dangerous goods and hazardous materials requirements
- ▶ TLIB3015 Undertake site inspection
- ▶ TLIJ2001 Apply quality procedures
- ▶ TLIL1001 Complete workplace orientation/induction procedures
- ▶ TLIL4009 Manage personal work priorities and professional development
- ▶ TLID0020 Shift materials safely using manual handling methods
- ▶ TLIF3060 Control traffic as a pilot vehicle operator
- ▶ TLIC3010 Pilot or escort oversized and/or overmassed loads
- ▶ TLIA3026 Monitor storage facilities
- ▶ TLIE3009 Use pilot and escort communication
- ▶ TLID0017 Operate container side lifter
- ▶ TLIB2029 Use and maintain minor mechanical equipment
- ▶ TLIF0020 Safely access the rail corridor
- ▶ TLIF1002 Conduct housekeeping activities
- ▶ TLIC4006 Drive multi-combination vehicle
- ▶ TLIM0008 Conduct car driver training
- ▶ TLIC0025 Pilot rail traffic within work on track authority limits
- ▶ TLIL2060 Complete induction to the transport industry
- ▶ TLIC3004 Drive heavy rigid vehicle
- ▶ TLIC1051 Operate commercial vehicle
- ▶ TLILIC2016 Licence to drive a heavy rigid vehicle
- ▶ TLIC0031 Apply low risk car driving behaviours
- ▶ TLII0005 Apply customer service skills
- ▶ TLIF0025 Follow work health and safety procedures
- ▶ TLIG1001 Work effectively with others
- ▶ TLIM0016 Develop low risk car driving behaviours in others

TLI10 - Transport and Logistics Training Package

Direct Online Shop URL [#http://res.com.au/product-category/tli10-transport-and-logistics-training-package/#](http://res.com.au/product-category/tli10-transport-and-logistics-training-package/#)

- ▶ TLIA2013A Receive goods
- ▶ TLIA3015A Complete Receival-Despatch Documentation
- ▶ TLIB2084A Carry out routine maintenance of structures
- ▶ TLIA2012A Pick and process orders
- ▶ TLIC3089A Operate a side loading mobile compaction/collection vehicle
- ▶ TLIF3003A Implement and monitor occupational health and safety procedures

UEE - Electrotechnology Training Package

Direct Online Shop URL [#https://res.com.au/product-category/uee-electrotechnology-training-package/#](https://res.com.au/product-category/uee-electrotechnology-training-package/#)

- ▶ UEERE0022 Solve basic problems in photovoltaic energy apparatus and systems
- ▶ UEERE0016 Install, configure and commission LV grid-connected photovoltaic power systems
- ▶ UEECD0007 Apply work health and safety regulations, codes and practices in the workplace

- ▶ UEERE0011 Design grid-connected photovoltaic power supply systems

UEE11 - Electrotechnology Training Package

Direct Online Shop URL [#http://ires.com.au/product-category/uee11-electrotechnology-training-package/#](http://ires.com.au/product-category/uee11-electrotechnology-training-package/#)

- ▶ UEENEEK145A Implement and monitor energy sector environmental and sustainable policies and procedures
- ▶ UEENEEED143A Install and configure a client computer operating system and software
- ▶ UEENEEEH167A Commission electronics and communications systems
- ▶ UEENEEK142A Apply environmentally and sustainable procedures in the energy sector
- ▶ UEENEEEA106A Use lead-free soldering techniques
- ▶ UEENEEEH168A Modify-redesign of electronics and communications systems
- ▶ UEENEEEH146A Solve fundamental electronic communications system problems
- ▶ UEENEEEEE124A Compile and produce an energy sector detailed report
- ▶ UEENEEEH102A Repairs basic electronic apparatus faults by replacement of components
- ▶ UEENEEEH118A Fault find and repair electronic apparatus
- ▶ UEENEEEEE137A Document and apply measures to control OHS risks associated with electrotechnology work
- ▶ UEENEEK125A Solve basic problems in photovoltaic energy apparatus and systems
- ▶ UEENEEP026A Conduct in-service safety testing of electrical cord connected equipment and cord assemblies
- ▶ UEENEEEC004B Prepare specifications for the supply of materials and equipment for electrotechnology projects
- ▶ UEENEEEEE161A Analyse static and dynamic parameters of electrical equipment
- ▶ UEENEEEH113A Troubleshoot amplifiers in an electronic apparatus
- ▶ UEENEEJ106A Install refrigerant pipe work, flow controls and accessories
- ▶ UEENEEED102A Assemble, set-up and test computing devices
- ▶ UEENEEEH138A Fault find and repair complex power supplies
- ▶ UEENEEJ108A Recover, pressure test, evacuate, charge and leak test refrigerants
- ▶ UEENEEEEE015B Develop design briefs for electrotechnology projects
- ▶ UEENEEEG123A Conduct compliance inspection of LV electrical installations with demand exceeding 100 A per phase
- ▶ UEENEEEG175A Develop compliance policies and plans to conduct a electrical contracting business
- ▶ UEENEEEA101A Assemble electronic components
- ▶ UEENEEEH169A Solve problems in basic electronic circuits
- ▶ UEENEEEEE072B Write specifications for electronics and communications engineering projects
- ▶ UEENEEEH112A Troubleshoot digital sub-systems
- ▶ UEENEEEG122A Conduct compliance inspection of single phase LV electrical installations
- ▶ UEENEEEH111A Troubleshoot single phase input d.c. power supplies
- ▶ UEENEEEC006B Prepare tender submissions for electrotechnology projects
- ▶ UEENEEEEE118A Establish, maintain and evaluate energy sector OHS systems
- ▶ UEENEEEH178A Diagnose and rectify faults in camera circuits and equipment
- ▶ UEENEEEEE110A Develop and implement energy sector maintenance programs
- ▶ UEENEEI155A Develop structured programs to control external devices
- ▶ UEENEEEH114A Troubleshoot resonance circuits in an electronic apparatus
- ▶ UEENEEEEE114A Supervise and coordinate energy sector work activities
- ▶ UEENEEEA102A Select electronic components for assembly
- ▶ UEENEEEEE163A Analyse materials for suitability in electrical equipment
- ▶ UEENEEEH148A Design and develop advanced digital systems

- ▶ UEENEEC021B Participate in electronics and communications work and competency development activities
- ▶ UEENEEE101A Apply Occupational Health and Safety regulations, codes and practices in the workplace
- ▶ UEENEEH182A Develop engineering solutions to RF amplifiers problems
- ▶ UEENEEE160A Provide engineering solutions for uses of materials and thermodynamic effects
- ▶ UEENEEE117A Implement and monitor energy sector OHS policies and procedures
- ▶ UEENEEE102A Fabricate, assemble and dismantle utilities industry components
- ▶ UEENEEH139A Troubleshoot basic amplifier circuits
- ▶ UEENEEE104A Solve problems in d_c_circuits
- ▶ UEENEEC005B Estimate electrotechnology projects
- ▶ UEENEEE105A Fix and secure electrotechnology equipment

UET12 - Transmission, Distribution and Rail Sector Training Package

Direct Online Shop URL [#http://ires.com.au/product-category/uet12-transmission-distribution-and-rail-sector-training-package/#](http://ires.com.au/product-category/uet12-transmission-distribution-and-rail-sector-training-package/#)

- ▶ UETTDRVC32A Use specialised plant to cut vegetation above ground level near live electrical apparatus
- ▶ UETTDRREL13A Comply with sustainability, environmental and incidental response policies and procedures
- ▶ UETTDRRF01B Apply ESI safety rules, codes of practice and procedures for work on or near electrical apparatus
- ▶ UETTDRRF09B Apply access procedures to work on or near electrical network infrastructure
- ▶ UETTDRREL14A Working safely near live electrical apparatus as a non-electrical worker
- ▶ UETTDRVC26A Cut vegetation at ground level near live electrical apparatus
- ▶ UETTDRRF10B Provide first aid in an ESI environment
- ▶ UETTDRVC27A Monitor safety compliance for vegetation control work in an ESI environment
- ▶ UETTDRRF06B Perform rescue from a live LV panel

Victorian Curriculum

Direct Online Shop URL [#http://ires.com.au/product-category/victorian-curriculum-course/#](http://ires.com.au/product-category/victorian-curriculum-course/#)

- ▶ VU22328 Investigate the local industry
- ▶ VU21512 Read and write complex texts for further study
- ▶ VU20965 Bricklaying hand tools
- ▶ VU20966 Bricklaying basic skills
- ▶ VBAISP2020 Course in swimming pool and spa barrier inspection
- ▶ 22311VIC Course in Retrofitting for Energy and Water Efficiency - VU21858 Minimise health and safety risk when retrofitting for energy and water efficiency, VU21859 Undertake retrofitting to improve energy and water efficiency

Total Count

1570

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